



TEREX® | ADVANCE

Terex Advance

SAFETY NOTICE

SN 24V-252

Date: Draft

Customer Name

Customer Address

Customer City, State & Zip Code

Model Affected: Commander

Subject: Hendrickson Axle Spindles may Fracture

ISSUE:

Terex Advance has been made aware by Hendrickson that some Composolite SC20 axles are equipped with bearing journals that may not have been seated correctly during assembly.

An improperly seated bearing journal could result in axle spindles becoming loose or fracturing and/or wheel end hub damage. This can result in foreign object debris on the roadway, increasing the risk of crash or injury.

ACTION:

What you Should Do:

If you have a truck that has been identified as falling within the suspect series, you are receiving this notification. Terex Advance Mixer is requiring that you take the following **immediate action**:

- Immediately inspect for the suspect condition, using the inspection guide contained in this notice.

- If the suspect condition is found contact Hendrickson Service at 800-660-2829 or follow the inspection/repair procedures contained.

CONTINUED USE:

Inform the users of the content of this notice and remind them to complete the inspection before use.

- If Suspect condition is found immediately remove from service and repair.
- Always follow inspection and maintenance requirements as specified in the manuals.

WHAT TEREX WILL DO:

Terex Advance will provide Hendrickson's Technical bulletin containing inspection and repair procedures for suspect condition. In addition Terex will provide the contact information for Hendrickson's service dept.

Phone: 800-660-2829

Hendrickson Service will inspect and repair suspect axles, as necessary, free of charge.

Please inspect and arrange any necessary repairs as soon as possible but no later than 60 days after receipt of replacement parts.

After contacting Terex Advance, if you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

Terex, OSHA and local industry standards, also require that the manufacturer's bulletins be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this bulletin or have any questions, please contact TEREX Advance at 800-433-6691.



TEREX | **ADVANCE**

Customer Name

Date

Customer Address

Customer City, State & Zip Code

IMPORTANT SAFETY RECALL

NHTSA Recall No. 24V-252

This notice applies to your vehicle(s)

Dear Terex Advance Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR NOTICE:

Terex Advance has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 Commander vehicles equipped with Composolite SC20 Lift Axles. Terex Advance has been made aware by Hendrickson that some Composolite SC20 axles are equipped with bearing journals that may not have been seated correctly during assembly.

An improperly seated bearing journal could result in axle spindles becoming loose or fracturing and/or wheel end hub damage. This can result in foreign object debris on the roadway, increasing the risk of crash or injury.

WHAT TEREX WILL DO:

Terex Advance will provide Hendrickson's Technical bulletin containing inspection and repair procedures for suspect condition. In addition, Terex will provide the contact information for Hendrickson's service dept.

Phone: 800-660-2829

Hendrickson Service will inspect and replace the steering knuckle assembly on the suspect axles, as necessary, free of charge.

WHAT THE OWNER MUST DO:

If you have a truck that has been identified as falling within the suspect series, you are receiving this notification. Terex Advance Mixer is requiring that you take the following **immediate action**:

- Immediately inspect for the suspect condition, using the inspection guide contained in this notice.
- If the suspect condition is found contact Hendrickson Service at 800-660-2829 or follow the inspection/repair procedures contained.

Please inspect and arrange any necessary repairs as soon as possible but no later than 60 days after receipt of replacement parts.

After contacting Terex Advance, if you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.

Our records indicate the following machines registered to you, are involved in Safety Notice 24V-252.

Model	Vehicle Identification Number
Model List	VIN Numbers

Sample format: Normal envelope, with address label or printed envelope.



Terex Advance

Attn: Terex Warranty Department

7727 Freedom Way

Fort Wayne, IN 46818

SAFETY RECALL NOTICE

"Owner's Name"

"Address"

"City, "State" "Zip Code"

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law

