



June 6, 2024

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## IMPORTANT SAFETY RECALL NOTICE

### NHTSA Recall 24V249

This notice applies to your vehicle: **SD7VUJBW0PTV07006**

Dear

#### **Safety Recall Action RA-03-1926 – DBX707 Oil Cooler Hoses**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

- Aston Martin has decided that a defect which relates to motor vehicle safety exists in **2022 – 2023 DBX707** vehicles.

Certain oil hoses for the oil cooler exhibit pit and pin marks that identify parts that may be prone to burst resulting in loss of oil and oil pressure. Sudden and rapid loss of oil and oil pressure could lead to the engine stalling or seizing which increases the risk of crash or fire (in the presence of an ignition source). Before failing, the oil level and pressure warnings may be displayed in the instrument cluster. After failing, the driver may see smoke from the engine area.

The repair involves the replacement of the oil hoses for the oil cooler.

**WHAT WE WILL DO**

Aston Martin will contact you again when replacement parts are available at your local dealer. Aston Martin will replace the affected hoses for the oil cooler, free of charge.

**WHAT YOU SHOULD DO**

For the current time no action is required, you can keep driving your car. Aston Martin will be in contact with you again to notify you when you can contact your Aston Martin dealer to arrange a date for the repair. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete these service corrections is a maximum of three hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-886-276-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-275-9171) or go to <http://www.nhtsa.gov>.

**IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

Pedro Mota  
President and CEO Aston Martin the Americas