



June 6, 2024



## IMPORTANT SAFETY RECALL NOTICE

### NHTSA Recall 24V248

#### **Safety Recall Actions: RA-51-1928 – Front Prop Shaft and Front Drive Unit (FDU)**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists in certain 2021 DBX vehicles. On the affected vehicles, the fasteners for the front propeller shaft and front differential may be loose, which can result in a loss of front wheel drive or an engine stall. This could increase the risk of crash.

#### **WHAT WE WILL DO**

Aston Martin will inspect the fasteners, and tighten them if necessary, free of charge.

Aston Martin will also inspect the prop shaft and front drive units and confirm the fixings have been torqued correctly, and if not, to torque to the correct value, free of charge.

#### **WHAT YOU SHOULD DO**

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete these service corrections is a maximum of two hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-886-276-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-275-9171) or go to <http://www.nhtsa.gov>.

**IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

Pedro Mota  
President and CEO Aston Martin the Americas