

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, VIN _____

NHTSA Recall 24V222

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Reading Truck Equipment (RTE) has decided that a defect related to motor vehicle safety exists in your 2021 thru 2024 dump body truck (s) with the VIN(s) stated above.

What Is The Concern?

Reading Truck Equipment has found that the primary dump body fuse may have been installed incorrectly and may not provide sufficient clearance to the underside of the vehicle hood. This may result in electrical arcing, increasing the risk of a fire, crash and/or injury.

What Should You Do?

The vehicle(s) listed were sold to you and have been identified as vehicle(s) that may be subject to this safety concern. Please confirm ownership of the vehicle(s), and make an appointment to have your vehicle(s) inspected and the fuse terminal and fuse relocated at a Reading Truck Equipment or Reading Truck Equipment authorized service location by calling 1-800-458-2226 (option 3). The inspection and repair will be completed at <u>no cost</u> to you.

How Long Will the Repair Take?

Please plan to leave your vehicle with the dealer for approximately 2 hours to allow time to complete the repair.

What if you have already paid for this repair?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please enter a warranty claim on our website at https://www.readingtruck.com/ as follows:

- Click on "Owners", then on "Warranty Information".
- Scroll down until you see "Submit a Warranty Claim".
- Complete all fields marked with a * and upload your receipts and photos of the fuse location.
- Click "Submit" and you will receive an e-mail with the claim number and information that you have submitted.

What To Do If You Feel You Received This Notice in Error?

If you are not the current owner of the vehicle(s) identified on the enclosed list, please call 1-800-458-2226 (option 3), or send an e-mail detailing the change of ownership to <u>warranty@readingtruck.com</u>. Please include the chassis VIN number, as well as any information you can produce on the vehicle's new owner [Name, Address, and Phone#].

Federal law requires that any vehicle lessor receiving this recall notice forward it to the vehicle lessee within ten days.

What to Do If You Have Questions?

If you have any questions about this notice, or need assistance with arranging for your vehicle to be repaired, please contact the Reading Truck Warranty department at 1-800-458-2226 (option 3), or send an e-mail to <u>warranty@readingtruck.com</u>.

If you are still having difficulty getting your vehicle repaired in a reasonable period of time and without charge, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington D.C. 20590 or call the toll free hotline at 1-800-424- 9153 or go to www.nhtsa.gov.

We sincerely apologize for this inconvenience. Reading Truck is committed to maintaining a level oftruck body excellence that exceeds your expectations now, and in the future.

Sincerely,

Brian Verbonitz Warranty Manager Reading Truck