



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 24V-204  
Hyundai Recall Number: 257

## IMPORTANT SAFETY RECALL

### Integrated Charging Control Unit

This notice applies to your [Model Year] Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

#### This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could result in loss of drive power, increasing the risk of a crash.
- Hyundai recommends contacting your preferred dealer and scheduling an appointment in advance to avoid any inconvenience. To locate your nearest Hyundai dealer and schedule your appointment please visit:

[www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in **certain 2022 – 2024 Model Year IONIQ 5 and 2023 – 2024 Model Year IONIQ 6 vehicles**. Hyundai is initiating Safety Recall 257 to have the Integrated Charging Control Unit (“ICCU”) software updated. Additionally, the ICCU system will be inspected and the associated fuse and ICCU will be replaced, if necessary, on these vehicles. Our records indicate that your vehicle is affected by this recall.

#### What is the problem?

These vehicles are equipped with an ICCU which charges the vehicle’s 12-volt auxiliary battery and powers low voltage vehicle accessory equipment. The ICCU may become damaged and stop charging the 12-volt battery. When this occurs, warning lights and messages will instruct the driver to stop the vehicle and a chime is present. The vehicle will enter a “fail-safe” driving mode by design while gradually reducing power in three stages. The vehicle could lose all drive power, increasing the risk of a crash.

#### What will Hyundai do?

Your Hyundai dealer will inspect the ICCU system. The ICCU software will be updated and if necessary, the ICCU and its associated fuse will be replaced. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

##### Please contact your nearest Hyundai dealer to schedule this procedure.

The actual time required to perform the software update on your vehicle will take less than one hour, however, your vehicle may be needed longer if the ICCU and associated fuse require replacement. To schedule an appointment with your preferred Hyundai dealer:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click the “Schedule Appointment” button and follow the onscreen prompts.

#### Additional information

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

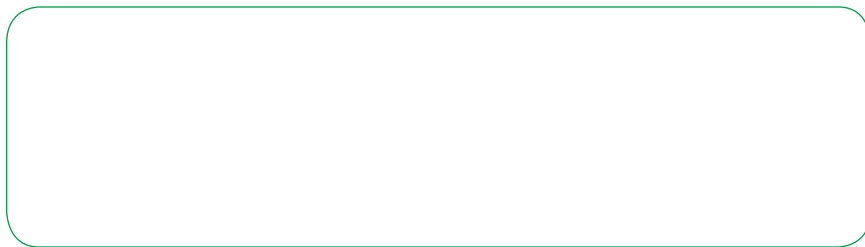
Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 24V-204  
Hyundai Recall Number: 257




## IMPORTANT SAFETY RECALL

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

### No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.