

***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 24V-192
Cummins Campaign #C7015

April 26, 2024



Trailer-Mounted Generators for NHTSA Recall 24V-192:

Generator Serial Number	Generator Model	Trailer Vehicle Identification Number (VIN)
22616062	C275D2RE	5632g2037pm00 [REDACTED]
22617339	C275D2RE	5851f1534pp02 [REDACTED]



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Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain generator sets assembled with certain QSL engines having vibration damper capscrews that may not have been torqued to specification. These engines are assembled on Cummins Power Generation C275D2RE trailer-mounted generator sets that were manufactured between September 19, 2023 and February 7, 2024.

This notice applies to the generator(s) listed on the enclosed table.

WHAT IS THE PROBLEM?

The vibration damper capscrews on these engines may have not been torqued to specification. This condition may result in the damper coming loose and potentially separating from the engine. A damper that comes loose and separates from the engine could become a projectile, presenting a risk of personal injury to persons in the vicinity of the unit.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released Safety Campaign #C7015 "6 C and L Capscrew Torque Check / Correction Safety Campaign" and the remedy is to inspect the subject capscrews and, if required, torque them to the proper specification and/or repair any related damage to address this condition. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 0.5 to 1.0 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this safety action performed on your generator. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, until the campaign is completed, operators are advised that abnormal engine noise or vibration may be symptomatic of a loose damper. If a loose damper is suspected, Cummins recommends to stop the engine when it is safe to do so and seek immediate repairs.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.



If you are no longer the owner of the generator(s) listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact the Cummins Care at the number below for more information.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.