



GENESIS MOTOR AMERICA, LLC
P.O. BOX 2704
HUNTINGTON BEACH, CA 92647

NHTSA Recall Number: 24V-191
Genesis Motor America Recall Number: 019G

IMPORTANT SAFETY RECALL

[Model Year] Genesis [Model]
Turbocharger Oil Supply Pipe

This is an Important Safety Recall.

- Failure to complete this recall repair could increase the risk of an engine compartment fire.
- Please contact your nearest Genesis retailer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- Genesis Customer Care can help with any questions or concerns:
1-844-340-9741 or www.genesis.com/recall

This notice applies to your Genesis vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in **certain 2018 model year G80 and certain 2017 – 2018 model year G90 vehicles**. The lefthand (LH) turbocharger oil supply pipe previously replaced during recall 003G needs to be replaced again. To accomplish this, Genesis is initiating a safety recall to replace the LH turbocharger oil supply pipe in these vehicles in the U.S. Our records indicate that your vehicle, with the VIN shown above, is affected by this recall. We apologize for this inconvenience.

What is the problem?

The LH turbocharger oil supply pipes could crack, resulting in oil leaking onto the exhaust manifold. Oil leaking onto the exhaust manifold could increase the risk of an engine compartment fire.

What will Genesis do?

Your Genesis retailer will replace the LH turbocharger oil supply pipe. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible. The actual time required to perform the repair is less than three hours; however, your vehicle may be needed longer. To schedule an appointment with your preferred Genesis retailer:

1. Visit www.genesis.com/recall
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click the “Schedule Appointment” button and follow the onscreen prompts.

We recommend scheduling a service appointment to minimize inconvenience. Eligible owners may arrange in advance a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period.

Additional information

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-844-340-9741**. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

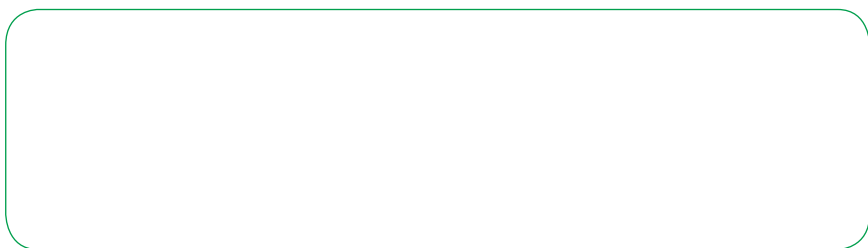
We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement notification

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for reimbursement. To submit for reimbursement:

1. Visit www.genesis.com/us/en/contact-us
2. Scroll down to find Campaign Reimbursement and click "Submit Claim"
3. Follow the onscreen instructions to submit.

You can also call to obtain additional information at **1-844-340-9741**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.