



Kenworth Truck Company  
Customer Service Department  
C/O PACCAR Parts  
750 Houser Way North  
Renton, Washington 98057  
(425) 825-6888

**IMPORTANT SAFETY RECALL INFORMATION**  
Issued in Accordance  
With Federal Law  
U.S. Department of Transportation  
NHTSA  
www.nhtsa.gov

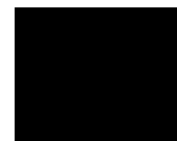
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SEATTLE, WA  
PERMIT NO. 2349

## IMPORTANT SAFETY RECALL



RECALL NOTICE

Subject: 24KWE: Kongsberg Automotive Right-Hand Shift Stalk



Our records indicate that these vehicles are affected by 24KWE: Kongsberg Automotive Right-Hand Shift Stalk and are owned by [REDACTED]



December 12, 2025

Subject: 24KWE: Kongsberg Automotive Right-Hand Shift Stalk  
NHTSA: 24V190  
Expiration Date: None

### **IMPORTANT SAFETY RECALL**

Dear Kenworth Customer,

This notice applies to your vehicle: VINs listed on the back of this page

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2021-2025 T180, T280, T380, T480, T680, T880, and W990 chassis manufactured between 12/07/2020 and 12/23/2022 with right-hand shift stalk part numbers Q21-6155-211, Q21-6155-213, Q21-6155-214, Q21-6164-111, or Q21-6165-113.

<b>What is the problem?</b>	The right-hand shift stalk may have an improper wire harness terminal crimp within the wire harness connector. Loss of communication between the right-hand shift stalk and the vehicle could disable the vehicle after it comes to a stop, which may increase the risk of a crash.
<b>What will your dealer do?</b>	Dealers will replace the right-hand shift stalk with a new part, free of charge.
<b>What should you do?</b>	Contact your dealer immediately to schedule a repair. This repair may require up to 1 hour of labor.

To locate your nearest Kenworth dealer, please scan the QR code at the top of this letter or use Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). When scheduling this repair, please refer to recall 24KWE: Kongsberg Automotive Right-Hand Shift Stalk and the VIN(s) listed in this letter. You may be eligible for reimbursement if you performed this repair before receiving notification of the recall. For more information, please e-mail [servicebulletins@PACCAR.com](mailto:servicebulletins@PACCAR.com).

If you believe this remedy was not available to you within a reasonable amount of time and free of charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit <http://www.safercar.gov>.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to [servicebulletins@paccar.com](mailto:servicebulletins@paccar.com).

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Truck Company