



## IMPORTANT SAFETY RECALL – 24V-181

This notice applies to the vehicle identification number below.

April 1<sup>st</sup>, 2024



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2023-2024 Metro Star, 2023-2024 Gladiator, 2024 FC-94, 2024 KME Panther, and 2024 Commercial model Emergency Response Fire Apparatus vehicles.

***Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.***

### **What is the defect?**

The Weldon Multiplex HC 1.7 Node may not shut off the output pin if there is a short circuit in the vehicle wiring or other devices installed on the vehicle. This defect could result in heat related damage or fire. There will be no warning preceding the failure.

### **Corrective Action:**

Your Dealer will repair the Weldon Multiplex HC 1.7 Node/s, free of charge. The repair should take approximately ten (10) minutes/Node to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your Dealer should be able to provide a more accurate repair estimate.

### **Labor Time:**

The repair is estimated to take approximately 10 minutes per Node to complete. Note some vehicles may have more than one Node.

### **What You Should Do:**

**If you need further assistance with this notification, contact your local dealer to have the work performed.**

907 7th Ave. | North Brandon, SD 57005 | 605.582.4000

[spartaner.com](http://spartaner.com)

PUTTING FIRST RESPONDERS FIRST.



**If you cannot locate a dealer, call Spartan Customer Service at 1-800-867-6478 to locate your nearest dealer. Steps will be taken to ensure the recall is performed at the nearest dealer.**

If this remedy was completed prior to receiving this letter, please notify and contact Spartan Central Service at [chawarinvs@spartanmotors.com](mailto:chawarinvs@spartanmotors.com).

**Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-800-867-6478.

**Information Change:**

If you have changed your address, sold or traded your vehicle, please email us at [chawarinvs@spartanmotors.com](mailto:chawarinvs@spartanmotors.com) to provide updated information.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-867-6478. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,  
Spartan Fire LLC.