

Navistar, Inc. 2701 Navistar Drive Lisle, IL 60532 USA

navistar.com

RELEASED

Apr 15 2024

NAVISTAR, INC



APRIL 2024

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IMPORTANT SAFETY RECALL 24506 NHTSA RECALL NO. 24V-180

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided certain 2025 International® LT® series trucks built 01/03/2024 thru 01/23/2024 with feature code 08TVB (LED Stop, Turn, Tail & B/U Lights) may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 108– Rear Turn Signal Lamp Activation.

REASON FOR THIS RECALL

Certain LT® series trucks may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 108:

•S4 Definitions: "Turn Signal Lamps" are a signaling element of a turn signal system which indicates the intention to turn or change direction by giving a flashing light on the side toward which the turn will be made

•S7.1.2.5: Rear turn signal lamp activation table 1-a, Device Activation, "...flash when the turn signal flasher is actuated by the turn signal operating unit."

RISK TO MOTOR VEHICLE SAFETY

Turn signals that do not conform to all the requirements of FMVSS 108 may not alert other motorists of the direction of the intended turn or change of direction which can increase the risk of a vehicle crash that may result in property damage or injury.

DEFECT REMEDY

The repair will involve replacement of the taillight jumper harness on any truck found with the rear turn signal lamps flashing in the opposite direction. Authorized repair centers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 to 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please contact any INTERNATIONAL® dealer or a Love's Truck Tire Care or Speedco* location to have your vehicle repaired at no cost to you. You can find your nearest service location by calling 1-800-448-7825 or by using the

service locator at https://www.loves.com or https://www.loves.com .

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 03/07/2023 thru 04/30/2024. Present your original repair paperwork and proof of payment to any Navistar dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.