

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 24V-176

This notice applies to your vehicle, [VIN].

Dear INFINITI QX60 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that certain Model Year 2024 INFINITI QX60 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 208 "Occupant Crash Protection"; number 209 "Seat Belt Assemblies"; and number 210 "Seat Belt Assembly Anchorages". Our records indicate that you own or lease the INFINITI vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall Motivo del Retiro

The driver side front seat belt in your vehicle may be missing a rivet in the lap belt pre-tensioner assembly. A lap belt pre-tensioner with a missing rivet may not meet certain requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 208, Occupant Crash Protection; FMVSS No. 209, Seat Belt Assemblies; and FMVSS No. 210, Seat Belt Assembly Anchorages. If a lap belt pre-tensioner with a missing rivet exists, the occupant may not be restrained as intended during a crash, increasing the risk of injury.

What INFINITI Will Do Qué Hará INFINITI

Your INFINITI retailer will inspect the driver side front seat belt assembly for the presence of the lap belt pre-tensioner rivet. If the rivet is missing, the driver side front lap belt pre-tensioner will be replaced with a new one. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Please contact your local INFINITI retailer by scanning the QR code or following the link below to schedule an appointment to have your vehicle remedied at your earliest convenience. For your convenience, bring this notice with you when you keep your service appointment.

Comuníquese con su distribuidor INFINITI escaneando el código QR o siguiendo el enlace a continuación para programar una cita para que su vehículo reparado lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=PD107>.

Para obtener más información sobre el retiro (recall), por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=PD107>.

If the retailer fails to, or is unable to make the necessary repairs within a reasonable time or free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar INFINITI al Departamento Nacional de Asuntos del Consumidor a, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.