This notice applies to your vehicle,

## 28B/NHTSA 24V-175

# LOGO

# **VEHICLE PICTURE**

### YOUR SCHEDULING OPTIONS

#### 1. RECOMMENDED OPTION Call your authorized Chrysler / Dodge / Jeep<sub>®</sub> / RAM Dealership.

- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.



Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

### **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall 28B.

# **IMPORTANT SAFETY RECALL**

### **Tire Placard**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2023 and 2024 model year (GG) Dodge Hornet] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 - Tire selection and rims.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> may have been built with a non-compliant tire placard that does not correctly define the maximum Vehicle Capacity Weight (VCW) value. **Relying on an incorrect VCW** value can result in vehicle overloading, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.110 (S4.3) - Placard, requires that "each vehicle shall show...(a) vehicle capacity weight expressed as "the combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds.""

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

You may choose to apply the enclosed overlay label using the instruction as described on the enclosed instructions letter. Or if you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. FCA US LLC will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will apply the overlay label to the tire placard information. The estimated repair time is 20 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. **Please bring the enclosed overlay label and this letter with you to your dealership.** 

### TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

This notice applies to your vehicle,

28B/NHTSA 24V-175

# LOGO

# **VEHICLE PICTURE**

### YOUR SCHEDULING OPTIONS

### **1. RECOMMENDED OPTION**

Call your authorized Alfa Romeo dealership.

- 2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.



Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

### **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall 28B.

# **IMPORTANT SAFETY RECALL**

### **Tire Placard**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2023 and 2024 model year (GC) Alfa Romeo Tonale] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 - Tire selection and rims.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> may have been built with a non-compliant tire placard that does not correctly define the maximum Vehicle Capacity Weight (VCW) value. **Relying on an incorrect VCW** value can result in vehicle overloading, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.110 (S4.3) - Placard, requires that "each vehicle shall show...(a) vehicle capacity weight expressed as "the combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds.""

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

You may choose to apply the enclosed overlay label using the instruction as described on the enclosed instructions letter. Or if you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. FCA US LLC will repair your vehicle<sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will apply the overlay label to the tire placard information. The estimated repair time is 20 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. **Please bring the enclosed overlay label and this letter with you to your dealership.** 

### TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR ALFA ROMEO DEALER TODAY

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

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[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

## SAFETY RECALL 28B - TIRE PLACARD OWNER INSTRUCTIONS

### INSTALL THE TIRE PLACARD OVERLAY LABEL BY FOLLOWING THE PROCEDURE BELOW:

1. Locate the Tire placard label on the vehicle driver side B-pillar (Figure 1).



Figure 1 – Locate Tire Placard Label Location

- 2. Obtain the **NEW** tire placard overlay label for the vehicle and verify the **NEW** overlay label is appropriate for the vehicle based on engine size the vehicle is equipped with (Figure 2).
  - If you believe you received an incorrect overlay label, please contact your dealer.



Figure 2 – Verify Overlay Label is Correct for Vehicle

- 3. Use isopropyl alcohol or window cleaner and a clean cloth to remove any wax, oil, dust, and debris from the existing tire placard label.
- 4. Allow the isopropyl alcohol or window cleaner to fully evaporate before applying the overlay label.
- 5. Apply appropriate overlay label to the tire placard label to correct the weight ratings in the original position, with the same text orientation (Figure 3).
- 6. Apply pressure to the entire surface of the tire placard overlay label with firm overlapping strokes removing all wrinkles and air bubbles. Using a tool such as a squeegee is allowed.



Figure 3 – Install Tire Placard Overlay Label