



IMPORTANT SAFETY RECALL

**RECALL NOTICE **

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-172

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2023 through 2024 Winnebago Sunstar Motorhomes. Our records indicate that you have purchased a vehicle with the serial number which appears above.

These motor homes were manufactured, April 05, 2022 through April 03, 2023.

Certain Sunstar Motorhomes were built on a 22,000 GVW chassis w/ 235/80R tires and 22.5 x 7.5 Rims - 90PSI. These motorhomes received a label that stated 18,000 GVWR chassis w/ 245/70R tires and 19.5 x 6.75 Rims - 82PSI.

Using an incorrect tire size can increase the risk of a crash.

What We Will Do

Winnebago Motorhomes have provided replacement labels with this notification on the affected units.

This will be at no charge to you.

605 W. Crystal Lake Road ▪ Forest City, IA 50436
Ph: 641-585-3535 ▪ Fax: 641-585-6966



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What You Should Do

Follow the enclosed instructions for installation of the labels.

After the new labels are installed, please complete the enclosed pre-addressed, postage-paid postcard and mail to Winnebago Industries, Inc.

Should you be unable to install the new labels yourself, please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 30 minutes. Please allow time for the dealer to process your vehicle.

You can locate a Winnebago dealer by visiting <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also schedule an appointment at the Winnebago Factory service Center in Forest City, Iowa by calling 1-800-537-1885, menu option #3.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

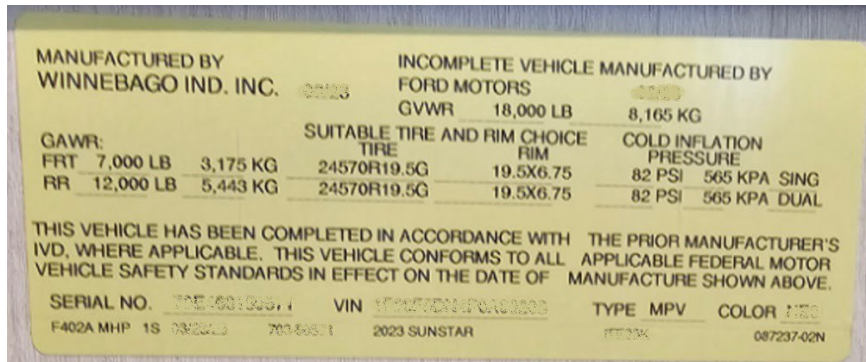
Enclosure

Remedy Instructions for Winnebago Recall 183

Label Application for:

Winnebago Sunstar Motorhomes

1) Locate included Certification Label.



2) Locate the existing Certification Label.

This can be found on the left sidewall just below the driver window.

3) Clean the application surface with isopropyl alcohol.

4) Cover the existing label with the corresponding label as indicated.

5) After the new labels have been installed, please complete the enclosed pre-addressed postage paid postcard and mail to Winnebago.



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**** PENDING RECALL NOTICE ****

NHTSA Safety Recall 24V-172

March 08, 2024

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain Winnebago Motorhomes.

Models Affected:	Model Description	Model Years
	Sunstar	2023 - 2024

Certain Sunstar Motorhomes were built on a 22,000 GVW chassis w/ 235/80R tires and 22.5 x 7.5 Rims - 90PSI. These motorhomes received a label that stated 18,000 GVWR chassis w/ 245/70R tires and 19.5 x 6.75 Rims - 82PSI.

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Service Action

Winnebago will conduct a voluntary safety recall to address the Certification Label, however the remedy is not currently available. Dealers will be notified through established communication methods once a remedy is available.

In the interim, all systems in the coach can be functionally demonstrated.

We sincerely apologize for this inconvenience and want to assure you we are working diligently to remedy this situation.

Notice

It is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.

Thank you for your continued partnership!

Winnebago Motorhomes
Forest City, Iowa 50436