



<p><b>Safety Recall: NHTSA # 24V-160 May 2024</b></p>
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**IMPORTANT SAFETY RECALL**

This Notice Applies to Your Recreational Vehicle «unit serial »

«Name»  
«Address»  
«City» «State» «ZIP»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain MY2022 Launch LE, MY2022-2024 Ethos LI, MY2023-2024 Expanse LI, MY2022 Terrain LE, MY2021-2024 Launch, MY2023-2024 Solstice LI, MY2022-2024 Swift LI, MY2021-2024 Terrain Class B motorhomes.

***Reason for this recall***

The Renogy 210Ah Smart Lithium Iron Phosphate Battery relay contactors may become stuck in the closed position. Relays that are stuck in the closed position increase the risk of a fire during battery charging.

***Recall Remedy***

The remedy is now available and consists of an inspection and software update of the Renogy battery that will prevent the battery relay contactors from becoming stuck. If the battery already has a stuck relay contactor, the battery will be replaced. The remedy will be performed at no cost to you and should take less than one hour to complete.

***What we need you to do***

Contact your dealer to make an appointment to have the software update performed. If the dealer determines that the battery needs to be replaced due to stuck relay contactors, you may have to return to the dealer for a second appointment. Jayco recommends that prior to charging your battery you verify you don't have a cell imbalance or a stuck relay contactor. A battery cell imbalance or stuck relay contactor indicates a problem with the battery and it should not be charged. Follow the enclosed instruction to inspect for a cell imbalance or stuck relay contactor. If the inspection reveals there is a cell imbalance or a stuck relay contactor you need to shut off the battery and contact your dealer.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If you have any questions, please contact our Customer Service Department at 800-283-8267. Once the remedy is available, if you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division