

## IMPORTANT SAFETY RECALL

March 4, 2024

Re: NHTSA Safety Recall: 24V150; nuCamp Safety Recall - Battery Disconnect Switch

This notice applies to your vehicle [VIN]

Dear Owner,

This notice is being sent in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act.

Pleasant Valley Teardrop Trailers LLC has decided that a defect, which relates to motor vehicle safety; exist in certain 2023-2024 nuCamp Tab400, Circus 820 & 620 trailers equipped with lithium upgrade units there is a 250AMP Battery Disconnect Switch installed, which is not sufficient to carry a consistent draw above the 250AMP rating. If there is a consistent draw above the 250AMP rating, then it could cause wires to melt near the Battery Disconnect Switch, increasing the risk of a fire. Pleasant Valley Teardrop Trailers/nuCamp will be replacing the 250AMP battery disconnect switch with a 400AMP battery disconnect switch.

Pleasant Valley Teardrop Trailers (LLC) / nuCamp has identified the VIN numbers impacted by this safety recall.

If your VIN number is included in the recall, please contact your dealer, and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit [nucamprv.com](http://nucamprv.com). You may also contact the nuCamp Service Center at 330-852-4811 ext 925 to schedule an appointment. The repair will take approximately one hour and be completed at no charge to you.

If you have questions or concerns about this recall please contact Pleasant Valley Teardrop Trailers LLC, Warranty Department at 330-852-4811 or send an email to [warranty@nucamprv.com](mailto:warranty@nucamprv.com).

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey AVE, SE, Washington DC 20590.

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a lessor Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

You may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts to [warranty@nucamprv.com](mailto:warranty@nucamprv.com) or by mail to

nuCamp Warranty  
661 Belden Parkway NE  
Sugarcreek, Ohio 44681

If you no longer own the vehicle, please contact our Warranty Department at 330-852-4811 or by email at [warranty@nucamprv.com](mailto:warranty@nucamprv.com)

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Aaron Hawkins  
Parts & Warranty Manager