

RECALL NOTICE



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Subject: Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Volume Non-compliance.

IMPORTANT SAFETY RECALL



A **PACCAR** COMPANY
Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kitland, Washington 98083-1000



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL INFORMATION

FIRST-CLASS MAIL
US POSTAGE
PAID
SEATTLE, WA
PERMIT NO. 2389

August 9, 2024

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Volume Non-compliance.
NHTSA Recall number: 24V145



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain model Year 2009-2024 C500/T440/T470/T660/T680/T800/T880/W900 chassis manufactured from 01/09/2008 through 10/26/2023 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.121 Air Brake Systems. These vehicles may have air tank reservoirs with less than twelve times the combined volume of all service brake chambers, which could reduce braking capacity in an emergency and increase the risk of a crash. An audible alarm and warning light in the dash will warn the operator if pressure in the air system is low.

Kenworth has initiated a recall to install an additional air tank to increase system volume. This repair should take approximately **4 Hours** and will be performed at no charge to you. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. You can find your nearest Kenworth dealer using the Dealer Locator on our website www.Kenworth.com or by scanning the QR code on this letter.

<i>The problem is...</i>	Air tank reservoir does not comply with FMVSS 121
<i>What your dealer will do...</i>	Dealers will install an additional air tank to meet air volume requirements
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Please contact your Kenworth dealer for more information.

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth

Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company