



April 2024

## IMPORTANT SAFETY RECALL

**NHTSA Recall #24V-127**

**Pierce Recall #74B333**

Dear Pierce Vehicle Owner:

Ref: Pierce Job# << Product Number>>

This notice applies to your vehicle, VIN: <<VIN>>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pierce has decided that certain 2020 Enforcer, 2021-2022 Velocity and 2023 Saber chassis trucks manufactured between May 11, 2020 and November 1, 2023, with a specific rear bumper option, fail to meet the requirements of Federal Motor Vehicle Safety Standard number 571.108 "Lamps, Reflective Devices and Associated Equipment." Specifically, brake, turn signal and reverse lamps are positioned such that the light which they cast may not be visible in a 45-degree inboard direction. A vehicle following behind the truck may not have sufficient visibility of the lamps to ascertain the intention of the truck, as commanded by the truck operator. This may increase the risk of a vehicular crash.

### **! I M P O R T A N T !**

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

**What are we doing about the problem?**

- Pierce will reposition the affected lamps at a Pierce authorized repair facility or in the field by a Pierce authorized representative.
- The repair will be made at no cost to the customer.
- This repair should take no longer than eight hours to complete.

**What should you do?**

- Customers can continue to keep their vehicles in-service until the repair is completed.
- To coordinate your repair, contact your Pierce dealership service representative.
- If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

**What if you no longer own this vehicle?**

If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

**Who should you contact if you have further questions or concerns?**

If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.