

7 March 2024

! IMPORTANT SAFETY RECALL !

REPLACE FRONT FORK CAPS

Safety Recall: SRAN617
NHTSA Recall: 24V109

This notice applies to your motorcycle:

Model: (2023) Trident 660 and Tiger Sport 660
VIN: **SMT**XXXX

Dear [NAME]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles Ltd. has decided that a defect which relates to motor vehicle safety exists in your motorcycle, with the VIN shown above. Triumph is conducting a safety recall to address the condition.

The reason for this recall notice: The threads on certain front fork caps may strip, leading to a detachment of the cap from the fork outer tube. A detached defective front fork cap from the outer leg will compromise the operation of the front suspension which potentially increases the risk of a crash. A defective fork cap that has not detached from the outer leg, will not compromise the operation of the front suspension, and will continue to operate correctly but will also require replacement.

What Triumph Motorcycles Ltd & your dealer will do: Triumph Motorcycles Ltd has authorized your dealer to replace the fork caps, free of charge to you including parts and labor. This repair will take between 45 and 75 minutes, depending on whether 1 fork or both forks require replacement caps. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period.

What you must do to ensure your safety: Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America at 1-678-854-2010.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd, fails or is unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the motorcycle listed above, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologise for any inconvenience this may cause you. However, we have taken this course of action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.

Sincerely,

Triumph Motorcycles America Ltd.