

**IMPORTANT SAFETY RECALL
PLEASE READ IMMEDIATELY**

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February 29, 2024

This Notice Applies To Your Vehicle, VIN # LCE [REDACTED] NHTSA Recall 24V108;

CFMOTO Recall SAF-2024-01

Dear 450SS Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. CFMOTO Powersports, Inc. (CFMOTO), has decided that a defect which relates to motor vehicle safety exists in certain 450SS motorcycles. The telematics box on these motorcycles may dislodge and drop into a position that results in loss of steering control. Our records indicate that you own an affected motorcycle.

Consumers should immediately call or contact their dealer to schedule a repair of the telematics box holder.

The reason for this notice:

You are being contacted because the Vehicle Identification Number (VIN) registered to you is listed in our warranty database as requiring Mandatory Safety Bulletin SAF-2024-01. CFMOTO recommends having an authorized CFMOTO dealer repair the telematics box holder at your earliest convenience at no cost to you.

Affected Component(s)	Repair Action(s)
Telematics Box Holder	Installation of Telematics Box Holder Kit

IT IS IMPORTANT TO HAVE THIS SAFETY UPDATE COMPLETED AS SOON AS POSSIBLE.

What you should do:

Please contact an authorized CFMOTO dealer as soon as possible to have this remedy performed. The repair should take less than an hour for your dealer to perform, free of charge.

What CFMOTO and your Dealer will do:

Your CFMOTO dealer has been authorized to replace the T-Box holder, free of charge.

If you need assistance:

Your CFMOTO dealer is in the best position to answer all your service questions. If you have any questions that your dealer is unable to address, you can call CFMOTO Customer Care at 1-888-8CFMOTO or 763-398-2690. If you need assistance contacting or locating a CFMOTO Dealer, please call 1-888-8CFMOTO or visit the CFMOTO website at www.cfmotousa.com/dealer-locator.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you no longer own this vehicle:

This repair notice was mailed to you according to our most current purchaser registration information. If you no longer own this vehicle, or if the contact information is incorrect, please contact your local CFMOTO dealer to complete a transfer of ownership or to have the dealer update the ownership information for you.

We apologize for this inconvenience and assure you that CFMOTO remains committed to total customer satisfaction and providing high quality products for purchase by powersports enthusiasts around the world.

Sincerely,

CFMOTO Powersports, Inc.