



IMPORTANT SAFETY RECALL NOTICE

24V-101

March 12, 2024

Dear Foretravel Owner: [REDACTED]

This notice is sent to you in accordance with the **National Traffic and Motor Vehicle Safety act.**

Foretravel Motorcoach has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 Foretravel FS605 and FS605P vehicles.

Please Note: Foretravel Motorcoach has 17 vehicles involved with this recall.

This notice applies to the vehicle identification number below;

[REDACTED]

NHTSA Recall No. 24V-101

The Shyft Group, Inc. (AKA; Spartan RV Chassis) has notified Foretravel Motorcoach that a defect which relates to motor vehicle safety exists in certain model year 2023, 2024, and 2025 K2, K3, and K4 model Spartan RV chassis. These chassis are equipped with an Independent Front Suspension (IFS) supplied by Meritor, Inc. and steering gear supplied by RH Sheppard.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter. Foretravel Motorcoaches involved with this recall were only built on the K4 chassis.

What is the defect?

The steering gear may contain foreign material internally, inhibiting pressure build-up within the system when turning to the right, resulting in a loss of power steering assist, increasing the risk of a crash without prior warning.

Corrective Action

The steering gear will be removed and replaced with a steering gear that is not subject to having foreign material present in the system. This will be done at no charge parts and labor to you or the consumer. This remedy will take approximately 10 hours to complete. We will notify owners of the affected vehicles and direct them to Spartan RV Chassis to have the remedy applied. For assistance, you may call Spartan RV



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Chassis Customer Product and Support at 1-800-543-4277. We regret any inconvenience this situation may cause.

Foretravel Motorcoach and The Shyft Group, Inc. and its brands are committed to customer safety and satisfaction.

Please note: The service will be provided at no cost to you, the vehicle owner.

What Should You Do

You may call Spartan RV Chassis Customer Product and Support at 1-800-543-4277 or contact Foretravel Inc. at 1-800-955-6226 opt 3 to help attain a scheduled service repair with Spartan (Shyft) for needed Recall repairs. Steps will be taken to ensure the recall is performed as necessary for your Safety.

Reimbursement

The steering gear will be removed and replaced with a steering gear that is not subject to having foreign material present in the system. This will be done at no charge to you or the consumer. For more information contact Spartan RV Chassis Customer Product and Support at 1-800-543-4277 or contact Foretravel Inc. at 1-800-955-6226 opt 3.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a written complaint to:

Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Avenue SE,
Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.NHTSA.gov if you feel the manufacture has failed or is unable to remedy the defect without charge.



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Reply Card

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

Lessor

Federal Law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

James Triana
Foretravel Inc.
Director of Warranty and Customer Service