



R24CM

IMPORTANT SAFETY RECALL
NHTSA Number: 24V-078 (School Bus)
NHTSA Number: 24V-079 (Non-School Bus)

DATE: March 4, 2024

SUBJECT: R24CM – FMVSS 210 Noncompliance – Convertible Seat Installation

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided certain

- Model year 2020-2024 Blue Bird Vision School Buses
 - Manufactured from June 4, 2020 through October 10, 2022
- Model year 2020-2023 Blue Bird All American School Buses
 - Manufactured from June 8, 2020 through September 9, 2022
- Model year 2022-2023 Blue Bird Vision Non-School Buses
 - Manufactured from July 24, 2020 through May 5, 2022
- Model year 2021-2023 Blue Bird All American Non-School Buses
 - Manufactured from June 9, 2020 through February 17, 2022

vehicles fail to conform to the Federal Motor Vehicle Safety Standard 210, “Seat Belt Assembly Anchorages”.

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

The seat installation on subject buses must be inspected and corrected according to the Blue Bird recall instructions, if found to be installed incorrectly. Blue Bird evaluated the risk to motor vehicle safety related to this noncompliance and determined, in the event of an accident, there is an increased risk of injury in a crash to the occupant if a convertible seat is installed incorrectly. There is not an audible or visual warning which would precede or occur.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance.

Corrective Action:

Blue Bird will notify the affected owners and will provide inspection and repair instructions and parts. Visual inspection will be required to ensure the proper seat hardware is installed. If any components are missing, the necessary seat hardware will need to be installed according to the Blue Bird recall instructions. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the vehicle owner. Recall R24CM should be repaired, per R24CM Recall Inspection and Repair Instructions. You may request parts at campaignparts@blue-bird.com Parts are currently available.



BLUE BIRD

Blue Bird Body Company

Page 2

R24CM

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to the Dealer or to the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R24CM remedy procedure is outlined below.**

- **Repair A (Inspection)**
 - 0.2 (12 minutes)
 - Per vehicle
- **Repair B (Washer or Channel – As Needed)**
 - 0.2 (12 minutes)
 - Per vehicle, per washer or channel

Administering the Recall and Parts:

Blue Bird recommends you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed.

To locate an authorized dealer, search online at www.blue-bird.com/find-a-dealer. The Dealer can perform the repairs, or arrange for repairs to be performed by a service repair facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall. If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Recall Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility.

Recall R24CM should be repaired, per R24CM Recall Instructions. You may request parts at campaignparts@blue-bird.com. **Parts are currently available.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply sheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

BLUE BIRD BODY COMPANY
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021