



IMPORTANT SAFETY RECALL

21-March-2024

VIA US First Class Mail



Subject: Motor Vehicle Safety Recall 24V073; Threshold Warning System (TWS)

To whom it may concern:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Motor Coach Industries, Inc. (MCI) has decided that certain 2014-2018 D4000, 2013-2019 D4005, 2013-2023 D4500, 2013-2020 D4505 and 2021-2024 D45CRT coaches equipped with a Ricon TWS, MCI PN 07-07-1208, fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) §571.403 Platform lift systems for motor vehicles. Ricon issued an equipment recall (23E091) for this same issue.

MCI has determined that the following vehicles, operated by [REDACTED] are affected by this recall action:

Make: Motor Coach Industries

VIN	Model	MY	VIN	Model	MY
1M86DMBAXDF [REDACTED]	D4505	2013	1M86DMBA1DF [REDACTED]	D4505	2013

The TWS installed on these coaches incorporates a red beacon that is configured with two incandescent bulbs. Ricon has determined that the wattage rating of the bulbs is not sufficient to produce the minimum light intensity of 20 candela as specified in FMVSS §571.403.

A warning beacon light that displays below the minimum level of candelas may be less visible to users located near an out of position lift and may increase the risk of injury.

Parts and labor required to accomplish the recall will be provided by Ricon at no cost. To arrange for the replacement of the TWS, please contact the Ricon Customer Service at (800) 322-2884, or email Ricon's Recall Coordinator at admin23e091@Wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com. Ricon estimates the repair time to be approximately 0.5 hours, excluding vehicle and shop logistics.

Alternately, you can contact the MCI Customer Service Line at 1-800-241-2947 and arrange for the corrective action to be incorporated at your nearest MCI Service Center.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.



If you have any questions about this recall, please feel free to contact Ricon, your TSM, Customer Service Line at 1-800-241-2947, or the undersigned. If MCI is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);

or go to <http://www.safercar.gov>.

We regret any inconvenience this action may have caused. However, this action will ensure the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,

MOTOR COACH INDUSTRIES

A handwritten signature in blue ink, appearing to read "J. Johnson", with a long horizontal flourish extending to the right.

By: Jim Johnson
Vehicle Safety & Regulatory Compliance Manager

