

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 24V-062
Transport Canada Recall # 2024-065
Tiffin Recall # TIF-137

March 28, 2024

Allegro Bay Battery Hold Down Bars

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022, 2023 and 2024 Allegro Bay motorhomes built between September 14, 2021, until December 07, 2023**, that are equipped with standard house batteries.

On certain motorhomes equipped with standard house batteries, the batteries may shift during travel which can allow the batteries terminals to contact the battery hold down bars. If the steel hold down bar contacts the battery terminals there is the possibility of arcing which could lead to a fire.

Tiffin Motorhomes will have new battery hold down bars equipped with a positive lock and angle brackets installed into the battery tray to secure the batteries.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. This repair should take 30 minutes to complete. This work will be completed at no charge to you, the owner.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

Motorhomes equipped with LED batteries are not involved in this recall due to the difference in the size of the LED batteries and because LED batteries do not have exposed battery terminals. If you have upgraded the batteries in your motorhome to LED batteries, a picture of the batteries can be emailed to Tiffin Motorhomes so that the recall can be cleared from your motorhome. Please email the picture to recalls@tiffinmotorhomes.com along with the last 8 digits of your motorhome.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department