



<p>Safety Recall: NHTSA # 24V-061 March 2024</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
 Address
 City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain model year 2020-2023 Entegra Anthem, Aspire, Cornerstone, and Reatta XL Class A motorhomes fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems" and number 210, "Seat belt assembly anchorages."

<i>Reason for this recall</i>	The pedestal mounting plate on the Passenger’s seat may be improperly welded, causing the plate to separate and the seat assembly to loosen or detach. A loose or detached seat assembly increases the risk of injury.
<i>Recall Remedy</i>	Jayco Inc. dealers will inspect for a missing weld at the Passenger’s seat and replace the pedestal as necessary. The remedy will take approximately 1 hour to complete free of charge.
<i>What we need you to do</i>	Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Motorized Division