



**Vicinity Motor Corporation**

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**\*\*\*\*\*IMPORTANT SAFETY NOTICE\*\*\*\*\***

**To:** [REDACTED]

**Re: Notice of Defect, National Highway Traffic Safety Administration ID 24V-059, Campaign CA 000-051**

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

Vicinity Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2017 Vi33 CNG transit buses:

VIN Range Start	VIN Range End
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[REDACTED]

The nature of the defect is related to insufficient clearance between the Type III CNG tanks and the mounting structure:

- 1- Some CNG tanks may come in contact with the mounting structure, thus abrading the carbon fiber layers near the neck.
- 2- The CNG clamshell safety cables have also been found to be contacting and abrading the carbon fiber layers of the tank.

Our analysis has indicated that the combination of (1) and (2) could lead to a deterioration of the tank structure, significantly heightening the risk of failure. This defect poses a potential threat to the safety of both drivers and passengers, as a compromised CNG tank may result in hazardous situations, such as leaks or ruptures, increasing the risk of fire.

VMC has issued Campaign CA 000-051, requiring CNG tank inspection, CNG tank cradle adjustment, and CNG tank repair if necessary, free of charge.

VMC will be covering the cost associated with rectifying this issue. The labor required to execute this campaign is estimated at five hours and is clarified further in Campaign CA 000-051.

Please contact your local Service Technician for further support. If Campaign CA 000-051 has already been executed, please disregard this notice.

The necessary parts and instructions have been available since February 2024.

An owner may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if he or she believes that:

- The manufacturer, distributor, or dealer has failed or is unable to remedy the defect or noncompliance without charge.
- The manufacturer has failed or is unable to remedy the defect or noncompliance without charge within a reasonable time, which is not longer than 60 days in the case of repair after the owner's first tender to obtain repair following the earliest repair date specified in the notification, unless the period is extended by Administrator.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Your cooperation is greatly appreciated.

Best Regards,

Umrao Nagi

Director of Service,

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