

# RECALL NOTICE



1



Subject: Safety Recall 24KWB: Hendrickson COMPoSILITE® EXS20 Lift Axle Bearing Journals

## IMPORTANT SAFETY RECALL

FIRST CLASS MAIL  
US POSTAGE  
PAID  
SEATTLE, WA  
PERMIT NO. 2389

**IMPORTANT SAFETY RECALL INFORMATION**

Issued in Accordance  
With Federal Law

**NHTSA** \*\*\*\*\*  
www.nhtsa.gov

U.S. Department of  
Transportation

**KENWORTH**

Customer Service Department  
Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000

A **PACCAR** COMPANY

June 26, 2024

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: [REDACTED]

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.**

Subject: Safety Recall 24KWB: Hendrickson COMPOSILITE® EXS20 Lift Axle Bearing Journals  
NHTSA Recall number 24V043  
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2024 T800/T880 /W900/W990 vehicles manufactured from 10/09/2023 through 10/19/2023 equipped with a Hendrickson COMPOSILITE® EXS20 or Watson & Chalin SL-2065 Lift Axle.

Hendrickson alerted Kenworth of a limited number of Hendrickson COMPOSILITE® EXS20 and Watson & Chalin SL-2065 steerable auxiliary lift axle suspension assemblies and individual steering knuckle assembly components equipped with bearing journals that may not have been seated correctly to the steering knuckle assembly components during manufacture.

In some cases, this condition may cause a loss of oil lubricant from the wheel end hub assemblies. Loss of oil from the respective axle hubs may cause the spindles to become loose from the steering knuckle assemblies or otherwise fracture and/or cause wheel end hub damage. This can further result in foreign object debris on the roadway, increasing the risk of a crash and/or injury.

Kenworth has initiated a recall to remedy the defect in cooperation with Hendrickson, free of charge. The repair will be coordinated and performed by Hendrickson. However, Kenworth is required to notify customers of the existence of the identified safety defect. If needed, please contact your Kenworth dealer. You can find your nearest Kenworth dealer using the Dealer Locator on our website [www.Kenworth.com](http://www.Kenworth.com) or by scanning the QR code on this letter.

This repair may take up to **6 hours** of labor depending on vehicle configuration and scheduling. This repair will be performed at no charge to you.

<b>The problem is...</b>	<b>Lift axles may have bearing journals that may not have been seated correctly to the steering knuckle assembly components during manufacture</b>
<b>What your dealer will do...</b>	<b>Inspection or replacement of steering knuckle components will be performed by Hendrickson</b>
<b>What you must do ...</b>	<b>If needed, please contact your Kenworth dealer to help coordinate this repair</b>

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this campaign. Please contact your Kenworth dealer for more information.

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) with the bulletin number in the subject line  
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department  
or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



Annick Hollingsworth  
Director of Service Platforms  
Kenworth Truck Company