

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle,  
Recall Campaign No. 24V-039: Ground Connection

Remedy is  
Available

February 2024

Dear Rolls-Royce Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rolls-Royce Motor Cars Ltd. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2024 Rolls-Royce Spectre motor cars. Our records indicate that you are the owner of a potentially affected motor car.

### Why are we contacting you?

It has come to our attention that the ground connection cable between the front electric motor and the vehicle chassis may contain adhesive residue which can increase electrical resistance and cause an insufficient ground. **We therefore kindly request you contact your authorized Rolls-Royce Motor Cars dealer as soon as possible to arrange for any remedial work that may be necessary to be completed at a convenient time and, of course, free of charge.**

### What will Rolls-Royce do?

Dealers will inspect the ground cable connection and remove any residue as necessary, free of charge. Should any remedial work be required, this will take approximately one hour to complete.

There may be some options to help overcome the inconvenience of bringing your motor car in for service, if needed. Please contact your local Rolls-Royce Motor Cars dealer to check what may be available.

### What could happen?

If the grounding cable is loose, the electrical connection may not be fully secured. If this is the case, in the unlikely event a short circuit were to occur, the grounding of the electrical charge would not be assured. In the event an additional short circuit were to occur, it could potentially lead to a thermal incident.

**If you are not the only driver of this motor car, please advise all other drivers and passengers of this important information.**

### What if I am not the current owner of this motor car?

If you are no longer the owner of this motor car, please use the enclosed postage-paid postcard to provide us with the name and address of the new owner. If you are a motor car lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

### What if I have additional questions?

Should you have any questions about this recall, please contact your authorized Rolls-Royce Motor Cars dealer. If you need additional assistance, please contact Rolls-Royce Motor Cars Customer Relations and Services at 1-833-765-5727 or at [customer.relations@rolls-roycemotorcarsna.com](mailto:customer.relations@rolls-roycemotorcarsna.com).

If your Rolls-Royce Motor Cars dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,  
Rolls-Royce Motor Cars NA, LLC