

A Tradition of Quality. Since 1905

January 26, 2024

# IMPORTANT SAFETY RECALL - Recall Number: 24V-028

Affected Chassis:

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Mortor Vehicle Safety Act.

Marion Body Works Inc., based on information provided by Weldon, a division of Akron Brass Company, has decided a defect, which relates to motor vehicle safety, exists in certain 2020-2022 Pumper, Rescue, Aerial, and RPM vehicles equipped with V-MUX 8 x 16 I/O Nodes, Weldon Part Number 6030-2000-00.

#### What is the concern?

In the affected products, short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheading of the wiring or the connected device may occur, and depending on how the product is installed in the vehicle, this could increase the risk of a vehicle fire.

## **Corrective Action**

All of the affected nodes installed in your vehicle can be updated with on connection to the V-MUX network, without accessing the individual nodes. The design files and functionality are not affected. A Weldon service app and the downloader kit is utilized to make the firmware update. This update is estimated to take five minutes and can be completed when the vehicle is in PM without other changes.

Weldon will provide the update application to fleet owners and authorized service centers to install the firmware update along with instructions.

## What should you do?

Please contact Weldon Customer Service <a href="mailto:fsg-rma@idexcorp.com">fsg-rma@idexcorp.com</a> and reference this recall number and provide your agency name and mailing address to obtain the





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remedy at no cost to you. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

If you have any questions or concerns, please contact:

**Weldon Customer Care** – P: 800-228-1161

You may also contact:

Marion Body Works – Fire & Emergency Warranty – P: 715-754-5261

Listed on this document, you will find the chassis cabs Marion has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safecar.gov">http://www.safecar.gov</a>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We apologize for any inconvenience this may cause, your safety is our first concern.

Sincerely,

Rachel Heineman Director of Quality & Operational Excellence

