



Navistar, Inc.
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navistar.com

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Product Safety



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 24501

NHTSA RECALL NO. 24V-026

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2024 HV® and MV® series trucks built 09/19/2023 thru 10/16/2023 at San Antonio with feature code 0016JNT, 0016LSD, 0016LJS, 0016JNV, 0016LWW, 0016JPX, or 0016JYX (Driver Seat).

REASON FOR THIS RECALL

The driver's seat tether bolt may not be properly seated in the anchor causing a bind at the anchor point. Under normal seat belt use, the bind may loosen which may, over time, cause the entire joint to become loose.

RISK TO MOTOR VEHICLE SAFETY

A seat belt with a tether anchor bolt not properly seated may, over time, loosen to a point that it may not properly restrain the operator in a vehicle crash which could increase the risk of injury.

DEFECT REMEDY

The repair will involve inspecting the tether anchor for proper installation and replacing any seat belt found with a damaged tether anchor. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>.

FEBRUARY 2024

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 01/18/2023 thru 03/07/2024. **Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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