



IMPORTANT SAFETY RECALL

** RECALL NOTICE **

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-024

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

RE: **BODY SERIAL «BODY_SERIAL»**
CHASSIS SERIAL «CHASSIS_SERIAL»

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain model year 2021 and 2023 EKKO Motorhomes. Our records indicate that you have purchased a vehicle with the serial number which appears above. These motor homes were manufactured from January 8, 2021 through June 8, 2023.

Reason For This Recall

The blind spot monitoring system installed in your EKKO may fail without warning. In some cases, the driver may rely solely on the blind spot monitoring system prior to making a lane change. In that situation, a non-functioning blind spot monitoring system that fails without a warning to the driver could increase the risk of an crash.

What We Will Do

An authorized Winnebago dealer will install the upgraded blind spot monitoring system. This will be at no charge to you.

What You Should Do

This Safety Recall replaces Service Campaign 74-05 for which you were previously notified in late 2023. The remedy is the same, however out of an abundance of caution, Winnebago has converted Service Campaign 74-05 to a Safety Recall to increase awareness and to better reflect the potential risks associated with this issue.

If you have already had Service Campaign 74-05 done, your recall will be marked complete, and no further action is required.



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Please contact your Winnebago motorhome dealer immediately to arrange an appointment. You can locate a Winnebago dealer by visiting <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also schedule an appointment at the Winnebago Factory service Center in Forest City, Iowa by calling 1-800-537-1885, menu option #3. Labor time necessary to perform this correction will be approximately 4 hours. Please allow additional time for the dealer to process your vehicle.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, please contact Winnebago Motorhomes Customer Care by email at customercare@winnebagoind.com or via phone at (800) 537-1885. If you are still unable to obtain service without charge within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Drive Your Vehicle

Please be aware that your blind spot monitoring system may not be functioning correctly. Your EKKO model is equipped with convex mirrors that provide adequate rear visibility for the driver, please be sure to check these mirrors before changing lanes, do not rely solely on the blind spot monitoring system.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@winnebagoind.com or by phone at (800) 537-1885 or by mail at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@winnebagoind.com or by phone at (800) 537-1885 or by mail at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure