



**PETERBILT MOTORS COMPANY**  
 A **PERCIP** COMPANY  
 1700 WOODBROOK STREET  
 DENTON, TEXAS 76205-7864  
 940-591-4000

**IMPORTANT SAFETY RECALL INFORMATION**



U.S. Department of  
 Transportation

Issued in Accordance  
 With Federal Law



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24PBA

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**IMPORTANT SAFETY RECALL**

Safety Recall Notice: 24PBA

# IMPORTANT SAFETY RECALL

February 26, 2024

Subject: Safety Recall: 24PBA 2.1m NMD Mekra Lang Cab Mirrors Lock Ring  
NHTSA: 24V017  
EXPIRATION DATE: NONE  
This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that certain Model 535/536/537/548 vehicles manufactured from 07/28/2021 through 07/27/2023 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 111.

Certain 535/536/537/548 chassis may have cab mirror glass lock rings that are not fully seated. This could result in loss of mirror glass without prior warning, which may reduce rear visibility and increase the risk of injury or crash. If mirror glass is lost, the vehicle will fail to conform to FMVSS No. 111 ("Rear Visibility"). Peterbilt has initiated a recall to remedy the defect in cooperation with Mekra Lang North America. Mirror lock rings will be inspected and reseated if necessary. You may schedule an appointment with a dealer to obtain the repair at no charge to you.

<b>What is the problem?</b>	<b>Cab mirror lock rings may not be fully seated.</b>
<b>What will your dealer do?</b>	<b>Dealer will inspect and reseat the mirror lock rings.</b>
<b>What should you do?</b>	<b>Contact your dealer immediately to schedule an appointment.</b>

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, NHSTA number, and VIN(s) listed in this letter. The repair may take approximately up to 1 hour of labor to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

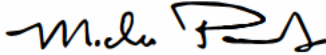
If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1 888 327 4236 (TTY: 1 800 424 9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Experience  
Peterbilt Motors Company

Scan this QR code to open the  
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 24PBA and are owned by [REDACTED] [REDACTED]

[REDACTED]