



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412

 800-322-2284

 sales@alexisfire.com

 AlexisFire.com

****IMPORTANT SAFETY RECALL****

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: **24V-009**

January 9, 2024

Dear Alexis Fire Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alexis Fire Equipment has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020-2023 Apparatus fire trucks. Weldon, a division of Akron Brass Company, is recalling an 8x16 node found on some Alexis fire trucks. Alexis was notified by Weldon that the node was not built to proper specification and may become overloaded resulting in an increased risk of heat related damage or fire.

APPARATUS VIN: [REDACTED]

COMPONENT:

Weldon , V-MUX 8 x 16 I/O Nodes, Weldon Part Number 6030-2000-00 produced between March 10, 2020 and June 14, 2023. Versions 1.00 thru 1.02.

PROBLEM DESCRIPTION:

The electrical current sensing calibration was not produced to specification so that the firmware would not shut off the output pin under a short circuit caused by external load or wiring failure.

CONSEQUENCE:

In the event of a short circuit or wiring failure, if the electrical circuit(s) become overloaded, depending on how the input-output node(s) is wired into the vehicle including whether it is located near a flammable fuel source, there is an increased risk of heat related damage or fire.

REPAIR PROCEDURE & CUSTOMER ACTION:

Alexis is working with Weldon to provide them with vehicle owner information. Alexis Fire Equipment is contacting customers directly and assisting Weldon in distributing a firmware update on defective 8 x 16 nodes installed on owner vehicles through the Weldon service network. There is no cost to the vehicle owner for the recall remedy. Weldon will notify affected customers and provide a free update to the firmware in the affected vehicle 8 x16 nodes through the Weldon Service Network.



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412

 800-322-2284

 sales@alexisfire.com

 AlexisFire.com

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS:

If you have any questions or concerns, please contact Alexis customer service at 800-322-2284. Or you can contact Weldon, a division of Akron Brass Company directly at 1.800.989.2718.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at www.alexisfire.com or by mail:

Alexis Fire Equipment Company
109 East Broadway
Alexis IL 61412

If you no longer own the vehicle, contact Alexis Customer Assistance at 800-322-2284.

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Alexis Fire Equipment Company