



TEREX® | **ADVANCE**

Terex Advance

**IMPORTANT SAFETY
RECALL**

**NHTSA
Recall No.
24V-002**

Date: 1/08/2024

Customer

Customers Address

Model Affected: Commander, Charger, and Mini-Mixer

Subject: Improperly Torqued Drum Drive Bolts

This notice applies to your vehicle, [VIN].

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

ISSUE:

Terex Advance has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2024 Front Discharge Mixer Commander and Charger trucks built between October 1, 2023, and January 2, 2024. The drum drive bolts may have been improperly torqued.

This condition could cause the drum to separate from the vehicle, which can increase the risk of a crash, result in property damage and/or personal injury.

Action:

What the Owner Must Do:

You are receiving this Notice because you have a truck that has been identified as falling within the suspect series. As the owner, you must immediately inspect the equipment and correct if required:

- Immediately inspect for the suspect condition, using the inspection guide contained in this notice.
- Contact Terex Advance for replacement fasteners and thread locker:
Warranty Department at 260-969-4569
Terex Advance at 1-800-678-5961
- After receiving the replacement fasteners and thread locker from Terex, install per the work instructions in the supplemental information enclosed or contact Terex at the above numbers to schedule repairs. Repairs will be free of charge.

WHAT TEREX WILL DO:

Terex Advance will provide the inspection instructions required to determine if your vehicle(s) is impacted by this issue. The inspection instructions are contained in this notice.

Please inspect and arrange any necessary repairs as soon as possible after the receipt of replacement parts.

After contacting Terex Advance, if you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC, or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to the receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.



TEREX® | ADVANCE

Customer

Date:

Customer address

IMPORTANT SAFETY RECALL 24V-002

This notice applies to your vehicle(s)

Dear Terex Advance Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR NOTICE:

Terex Advance has decided that a defect, which relates to motor vehicle safety, exists in certain 2023-2024 Front Discharge Mixer Commander and Charger trucks built between October 1, 2023, and January 2, 2024. The drum drive bolts may have been improperly torqued.

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Our records indicate the following machines registered to you, are involved in Safety Notice 24V-002

Model	Vehicle Identification Number
Model List	VIN Number