



IMPORTANT SAFETY RECALL

NHTSA Recall Number 24T012

November 1, 2024

Subject: RECALL NOTICE

Dear Michelin Tire Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. has decided that the following tires in the MICHELIN® Vintage Tire Collection™ fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 49 CFR Parts 571.109 “New Pneumatic Tires for Vehicles Manufactured from 1949 to 1975, Bias Ply Tires, and T-type Spare Tires”; and 571.139 “New Pneumatic Radial Tires for Light Vehicles.” You are receiving this letter because our records indicate that you may have purchased one or more of these replacement tires at retail between May 24, 2024 and October 9, 2024. Your Vintage Collection tires are part of this recall if they are listed in “Appendix A: Affected Product List”, were manufactured between May 1, 2019 and October 9, 2023 (DOT weeks 1819 to 4123), and missing the letters “DOT” in the sidewall. For information on how to determine the week and year of manufacture for your tires and where to find the letters “DOT”, please refer to “Appendix B: Locating Tire Date of Manufacture and “DOT” Symbol.”

The FMVSS requires in part that the letters “DOT” shall be marked on tire sidewalls but affected tires in this recall are lacking this required marking. The DOT symbol is an important safety related marking, because by placing the letters “DOT” on a tire the manufacturer certifies that all required safety and performance related testing have been conducted, and that the tires have passed all tests. Tires that do not comply with FMVSS requirements may increase the risk of a crash.

Michelin has manufactured replacement inventories for most affected products. This letter is to advise that you may now obtain replacement tires by following instructions detailed in Appendix C. Tires will be replaced free of charge. In the event that replacement tires for an affected product are not available or you do not wish to wait for the available replacement inventory, a full refund of original purchase price will be provided. To participate in this replacement program, you must call Michelin Consumer Care and establish your claim on or before the recall end date of May 15, 2025.

If you have questions or concerns that have not been addressed by this letter, please contact Michelin Consumer Care at **1-888-971-3801** for further assistance. If Michelin fails to address your concerns, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-275-9171); or go to www.nhtsa.gov.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apologies for any inconvenience that replacing these tires may cause.

Sincerely,

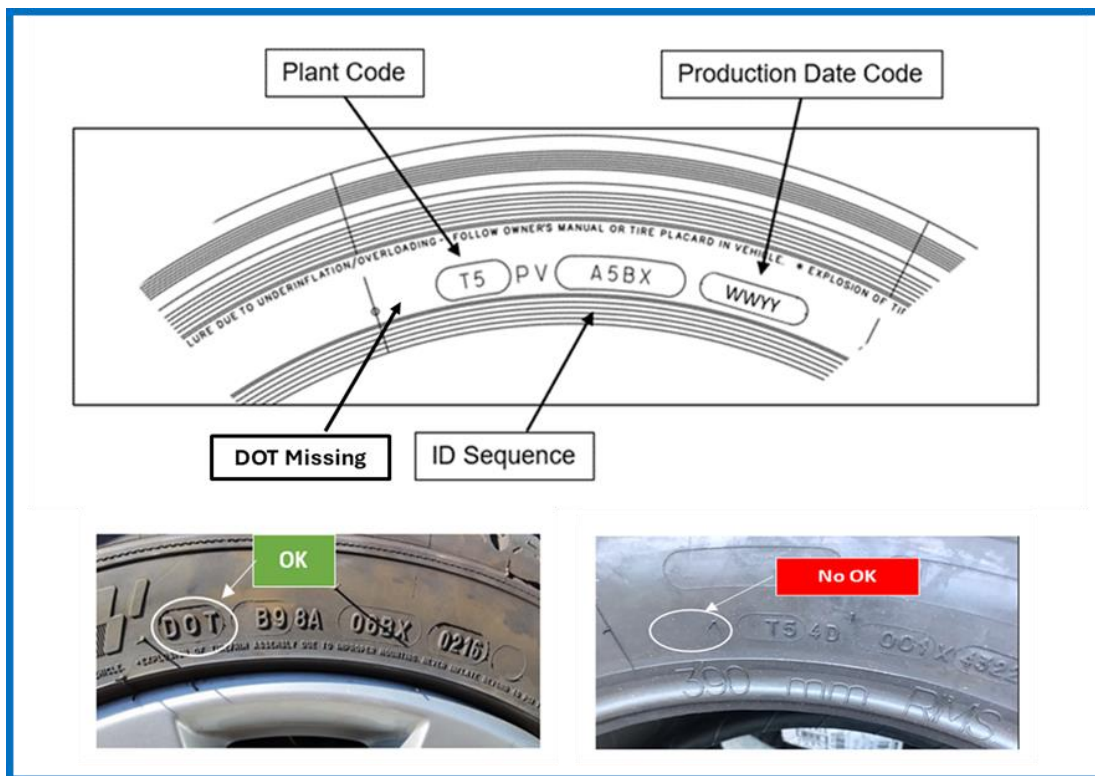
Stephen Hoeft
Vice President, B2C Sales
Michelin North America, Inc.

Appendix A: Affected Product List

MSPN	CAI	Dimension	Tire Brand	Tire Line	Tire Size	TIN Code	DOT Start Date (WWYY)	DOT End Date (WWYY)
55568	168573	185/80 VR15 TL XVS 93V MI	Michelin	XVS	185 VR 15	DOT T5 TKDAMX	1819	4123
19354	667396	240/55 VR 390 89W TL TRX-B MI	Michelin	TRX	240/55 VR 390	DOT T5 4D001X	1819	4123
6582	968683	240/55 VR 415 94W TL TRX-B MI	Michelin	TRX	240/55 VR 415	DOT T5 CK001X	1819	4123

Appendix B: Locating Tire Date of Manufacture and “DOT” Symbol

The Tire Identification Number (TIN) is a string of numbers and letters that includes each tire’s plant of manufacture, a unique tire ID and the week and year of manufacture. The TIN is located on the tire sidewall just above the wheel flange. The illustration below shows a sample TIN from one of the affected tires. The production date code is given by the last 4 digits of the TIN, with the first two digits specifying the week of production and the second two digits specifying the year of production.



After reading this section, if you still have questions concerning the tire’s week and year of manufacture, please contact Michelin Consumer Care at 1-888-971-3801.

Appendix C: Instructions for Obtaining Replacement Tires

1. Call Michelin Consumer Care at **1-888-971-3801** and advise them that your tires are covered under the Michelin Vintage Tire Replacement Program. Consumer Care will provide an email address for sending proof of eligibility and will confirm with you that they have your correct current mailing address.
2. Michelin will process the replacement tire order on your behalf, arrange a mount/balance credit as applicable, and ship tires to the address provided.
3. Michelin will cover costs and provide assistance to return all qualified tires.