



Apollo Tires (US) Inc
6 Concourse Parkway
Atlanta, GA
30328
United States
www.apollotyres.com

Ref: RC/05/24

IMPORTANT SAFETY RECALL

Tire Size, Name & Description	DOT Code (TIN Number)
205/60 R 16 96V XL Vredestein Quatrac	DOT 023 XWB726 0924
215/60 R 16 99V XL Vredestein Quatrac	DOT 023 5MB726 0924
215/55 R 17 94V Vredestein Hitrac	DOT 023 3RA206 0924
215/50 R 18 92W Vredestein Quatrac Pro+	DOT 023 YKE407 0924
235/45 R 20 100W XL Vredestein Quatrac Pro+	DOT 023 9AE427 0924

NHTSA Recall No: 24T-006 / 22nd May 2024

5th June 2024

Dear Owner – customer name.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Apollo Tires (US) Inc has determined that a defect, which relates to tire safety exists in certain Vredestein Hitrac, Quatrac, and Quatrac Pro+ tires as listed in the above table and has therefore filed a voluntary recall of these tires from the US market.

A limited number of tires spread across the 5 products listed in the above table, produced during the week of 0924, bearing the indicated DOT codes are affected by this recall.

Tire Type: Passenger Car Radial

Defect: Tire Belt Separation

Condition: Localized adhesion loss between the steel belts

Precaution: Tire replacement (where applicable)

As you have purchased one or more of these tires, we are, as a precautionary measure, and in conformance to the NHTSA regulations pertaining to a recall, contacting you to make you aware of the recall and the necessary corrective steps that we request you to please take at your earliest convenience.





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Potential Safety Risk:

A potential risk exists for a separation between the steel belts that could result in a loss of control and potentially lead to a crash or injury.

What will your dealer do?

The affected tires will be replaced at no expense to you. All costs incurred for the replacement of the tires, including labor and all reasonable related expenses will be covered by Apollo Tyres (US) Inc.

The estimated time for the above could be 1 hour, 4 hours, 2 days, depending on the availability of the replacement tires at your dealer location.

Your dealer will replace the affected tires free of charge. The replacement should take approximately 1 hour to complete at best. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate replacement time estimate.

What should you do?

Please contact the dealer from whom you purchased the tires and schedule an appointment for your free exchange of the tires to be done as soon as possible. You will incur no costs for the replacement of the tires. The time validity of the free of charge exchange of these tires is 180 days from the date of this notice.

Who should you contact with further questions or concerns?

If you have any questions or concerns related to this recall, please contact the Apollo Tyres Customer Service Centre at 1-877-2340-867 or contact.us@apollotyres.com

If your dealer fails or is unable to remedy this matter without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236, or go to <http://www.safercar.gov>





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What if you are a lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

What if you have already paid for a replacement tires?

You will be eligible to receive a full reimbursement for the cost of the replacement tires and all related costs made prior to receiving this notice. You may submit your receipts and the request for a reimbursement via our Customer Service Centre at contact.us@apollotyres.com

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tony Coetzee', with a stylized flourish at the end.

Tony Coetzee

Director – Technical Service & Field Engineering – USA

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