



IMPORTANT SAFETY RECALL

NHTSA Recall No. 24T-004

May 13, 2024

To: Owners of Tusk 2Track Adventure Rear Tire

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Rocky Mountain ATV/MC, Inc. (“RMATV”) has decided that a defect which relates to motor vehicle safety exists on certain Tusk 2Track Adventure rear tires. The tread knobs can experience chunking and potentially separate from the carcass over time. Due to a deviation in the manufacturing process, the tread of certain tires might not have been provided sufficient time to cure to the carcass during vulcanization. If a tire did not cure for sufficient time during the manufacturer’s vulcanization process, it could lead to chunking of the tread knobs during use. In that event, the handling or steering characteristics of the motorcycle could be affected. This could increase the risk of a crash.

HOW TO IDENTIFY IF YOU HAVE AN AFFECTED TIRE

Affected tires are those with the following Tire Identification Numbers (TIN):

- DOT 038 MFFTR2 3923
- DOT 038 MFFTR2 4323
- DOT 038 MFFTR2 4423
- DOT 038 MFFTR2 4523
- DOT 038 MFFTR2 0124
- DOT 038 MFFTR2 0224
- DOT 038 MFFTR2 0324

The TIN can be found on one sidewall of the tire as indicated by the arrow in the image.





WHAT ROCKY MOUNTAIN ATV/MC WILL DO

Upon confirming your mailing address, using any of the options outlined in the “What You Should Do” section below, RMATV will send you a replacement Tusk 2Track Adventure rear tire (150/70B-18) free of charge, along with a \$100 pre-paid debit card per tire to be used to pay for installation costs, including removal and disposal of the defective tire as well as mounting and balancing of the replacement tire.

The amount on the pre-paid debit card should cover the installation and disposal costs, however, if the costs exceed the amount provided, you may send a copy (scan or photo) of the repair invoice to recall@rockymountainatv.com and we will reimburse you for the reasonable amount in excess of the amount on the pre-paid debit card. For customers who have had their tires replaced to address this defect prior to this recall campaign, RMATV will reimburse the customer for the reasonable documented costs of the replacement, including any installation and disposal charges.

This remedy is available beginning May 13, 2024 for your tire. The duration of the recall will be 18-months (through November 30, 2025).

WHAT YOU SHOULD DO

RMATV strongly encourages owners to obtain and install the replacement tire at your earliest opportunity. After installing the replacement tire, it is important that you ensure the defective tire is destroyed and discarded. Because of potential safety risk, the defective tire should not be re-used. If you have a repair service provider install the new tire, the pre-paid debit card we will provide is intended to cover the cost of installation and the cost of disposal by the service provider.

In order to receive the above remedy, **please confirm your mailing address** by emailing recall@rockymountainatv.com, or by calling the toll-free phone number established for this recall (800-966-1852), or through a form available at <https://www.rockymountainatvmc.com/2track-recall>. If you have had the tire replaced to address this defect prior to this recall campaign, please send a copy (scan or photo) of your receipt or other adequate proof of payment to recall@rockymountainatv.com to receive reimbursement.



WHO TO CONTACT WITH FURTHER QUESTIONS OR CONCERNS

If you have questions or concerns about this recall, please contact our recall customer service line at 800-966-1852, or email at recall@rockymountainatv.com.

If you have any problems obtaining the above remedy, you can contact the National Highway Traffic Safety Administration (“NHTSA”) at the address below:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT TO DO IF YOU NO LONGER OWN THE TIRE

If you no longer own the tire, but have the contact information of the new owner, please contact RMA TV by emailing recall@rockymountainatv.com, or by calling the toll-free phone number established for this recall (800-966-1852) so that we can notify the new owner. If you are not able to use one of those methods, please forward the new owner’s contact information to RMA TV by US mail at:

Rocky Mountain ATV/MC, Inc.
1551 American Way
Payson, UT 84651
Attn: Recall Department

Please know that Rocky Mountain ATV/MC is committed to quality and safety. We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Shane Burningham | Chief Executive Officer