



1050 N. Vineyard Ave  
Ontario, CA 91764  
Toll Free 866.894.3351  
Local 626.363.1660

## IMPORTANT SAFETY RECALL

### NHTSA Recall 24T-001

DATE July 1, 2024

Dear AMP Tire Owner,

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

**WHAT IS THE ISSUE:** The Wheel Group has decided that all sizes of AMP Terrain Pro A/T, AMP Terrain Attack A/T, AMP Terrain Attack R/T, and AMP Mud Terrain Tires marked with the Alpine Symbol fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 139, "New Pneumatic Radial Tires for Light Vehicles." Tires that do not comply with regulatory traction requirements for snow tires may increase the risk of a crash. You are receiving this letter because our records indicate that you may have purchased one or more of these AMP tires.

**WHAT WE ARE ASKING YOU TO DO:** Please inspect your tires to determine if they have the Alpine Symbol. Tire identification information is molded into the sidewall of each tire, directly above the bead. For information that you will need to determine whether your tires are part of the recall or not, see section "Reading DOT Sidewall Markings" at the end of this document. If you have any questions concerning whether a tire is part of the recall or not, please contact CUSTOMER OUTREACH at 1-888-770-7085 for assistance. If you identify that your tires have the Alpine Symbol, please visit [www.recallrtr.com/amptire](http://www.recallrtr.com/amptire) to register your tires for the recall.

**WHAT WILL WE DO FOR YOU:** The Wheel Group is offering either one of two remedy options to address this non-compliance issue. Both require you to first register your tires.

**Label removal, oil change and one-time goodwill payment.** The Wheel Group has engaged Jiffy Lube to remove the label, perform a safety inspection, and provide an oil change free of charge. The service should take less than one hour. The recall service will not affect the performance of your tires. As part of our commitment to your satisfaction, The Wheel Group is offering a one-time goodwill payment of \$20 per affected tire upon submission of proof that the label removal has been performed. Please visit [www.recallrtr.com/amptire](http://www.recallrtr.com/amptire) to schedule your appointment. You can also call 1-888-770-7085 for assistance.

**AMP tire destruction and snow tire reimbursement option.** If you drive in conditions requiring the snow tire traction performance represented by the Alpine Symbol, please contact our customer outreach number at 1-888-770-7085 to discuss an AMP tire destruction and snow tire reimbursement option.

We are committed to your satisfaction. If you have concerns regarding the proposed remedies, please contact TWG CUSTOMER Service Number.



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If you believe that The Wheel Group is unable to remedy the non-compliance without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety

Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to [www.nhtsa.gov](http://www.nhtsa.gov).

This recall service offer is valid through December 28, 2024

We are committed to provide you safe and high-performing AMP tires. Please accept our apologies for any inconvenience that this recall may cause. Thank you for your support in helping us complete the recall on your tires.

Best Regards,

Dave Albert  
CEO The Wheel Group

### READING DOT TIRE SIDEWALL MARKINGS

DOT tire sidewall markings identify the size and type of AMP tire you purchased and signify compliance with applicable safety regulations. The DOT markings can be found on the sidewall just above the wheel flange. To find out if a tire is affected by the recall determine if the sidewall of your tires has the Alpine Symbol:

IMAGE OF DOT MARKINGS & IDENTIFICATION



IMAGE OF ALPINE SYMBOL ON TIRE

