

Dropcases LTD
Mailing address: c/o Owen Allen Solutions, 2700 4th Ave E, Suite 130, Shakopee, MN 55379
Email: contact@ev-lectron.com

IMPORTANT SAFETY RECALL

[INSERT DATE]

VIA FIRST CLASS MAIL

[Insert Customer Address]

Re: NHTSA Recall # 24E033

Dear **[Insert Customer Full Name]**:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dropcases LTD has decided that a defect which relates to motor vehicle safety exists in certain Lectron 1,000V Vortex Plug Tesla Supercharger to CCS Adapters, SKU LEADPTeslaCCSBLKUS, sold between March 14, 2024 and April 8, 2024 identified by the following serial numbers:

30532024030300001 - 30532024030300450
30532024032800001 - 30532024032800060
30532024032900001 - 30532024032900200
30532024040200001 – 30532024040201240

Your serial number can be found beneath the QR code on the side of the product (see below).



In certain units, the adapter may not securely latch to the charger, potentially allowing the user to forcibly remove the charger with force without releasing the NACS latch. If the adapter does not securely latch and a user attempts to disconnect it from the charger without releasing the NACS latch and cutting power from the charging station, there is a heightened risk of an electrical event, which could increase the risk of injury. To mitigate this risk, users must always release the NACS latch and cut power from the charging station before disconnecting the adapter.

Given this potential issue, Dropcases LTD is recalling the subject adapters. Enclosed is a prepaid shipping label for the return of the recalled units. **Please use this label to return your unit, and Dropcases LTD will send you a replacement Lectron 1,000V Vortex Plug Tesla Supercharger to CCS Adapter that is not subject to the issue described above. Replacement adapters are immediately available. This return and replacement should take approximately 2 weeks from receipt of your returned unit. This replacement is free of charge.**

If you have already incurred costs to repair or replace your recalled adapter, you may be eligible to receive reimbursement for the cost of the repair or replacement made prior to receiving this notice. You may submit your receipts along with a reimbursement request form to contact@ev-lectron.com.

Should you have any questions, please contact Dropcases LTD at contact@ev-lectron.com. In the event you believe we have failed or are unable to provide a replacement part without charge to you within sixty (60) days after you seek a recall remedy, you may notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or call NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or visit <http://www.safercar.gov>.

We regret any inconvenience this may cause. At Dropcases LTD, we are committed to the highest standards of safety and product quality. Your safety and satisfaction with our equipment are our

top priorities. Please return your recalled adapter promptly to receive a free replacement of your recalled product. Thank you.

Sincerely,

Dropcases LTD