

IMPORTANT SAFETY RECALL

SCCM Internal Failure - Equipment

15B/NHTSA 24E-025

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC (FCA US) has decided that a defect, which relates to motor vehicle safety, exists in certain MOPAR Steering Column Control Modules (SCCM) 68351725AD, 68351726AD, intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L vehicles; 68351728AD intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L, and 2022-2024 (WS) Jeep® Wagoneer/Grand Wagoneer vehicles; 68545657AA, 68545658AA, intended for use on 2019-2023 (DT) Ram 1500 Pickup vehicles; 68599295AA, 68599297AA, 68599299AA, intended for use on 2018-2024 (JL) Jeep® Wrangler vehicles; 68599296AA, 68599298AA, intended for use on 2018-2024 (JL) Jeep® Wrangler and 2020-2024 (JT) Jeep® Gladiator vehicles; and 68603040AA intended for use on 2017-2024 (RU) Chrysler Pacifica and Voyager vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

FCA US records indicate that you may have purchased an SCCM for your vehicle ^[1]. The steering column control modules may have been built with an insufficient weld between an internal flexible flat cable and busbar. The defective SCCMs may not allow a deployment signal from the Occupant Restraint Controller to reach the driver airbag module, preventing airbag deployment. **An airbag that does not deploy when intended may result in increased risk of injury to the driver in a crash.**

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 208 requires driver's airbag deployment during certain crash events.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your SCCM ^[2] free of charge (parts and labor). To do this, your dealer will inspect and, if necessary, repurchase your SCCM, or replace it if installed in a vehicle. The estimated repair time is 10 minutes to 1 hour. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring your SCCM and this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment.
3. Visit recalls.mopar.com or download the Mopar Owner's Companion App.

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall **15B**.



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.