

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***

**NHTSA Recall No. 24E014**

**Recall of AGV Tourmodular DOT (E2206) Motorcycle Helmets**

**Read this entire letter carefully.**

This notice applies to your AGV Tourmodular DOT (E2206) motorcycle helmet:

Helmet Model	Serial Number Range
AGV Tourmodular DOT (E2206) Multi MPLK and AGV Tourmodular DOT (E2206) Solid MPLK	06230P/J0000239 - 06230P/J0001630

April 12, 2024

Customer name  
XXXX CENTRAL AVE  
ALBANY NY 12205-2457

Dear AGV Helmet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dainese S.p.A has decided that a defect which relates to motor vehicle safety exists in certain AGV Tourmodular DOT (E2206) motorcycle helmets manufactured between February 1, 2022 and December 31, 2022.

Our records indicate that you may have purchased one of the recalled helmets listed above.

**WHY IS A RECALL BEING CONDUCTED?**

The micrometric buckles of these recalled motorcycle helmets may not automatically engage when the buckle is inserted into the micrometric ratchet and the helmet user must manually engage the red-lever latch of the micrometric buckle. If a helmet user does not manually engage the latch, the micrometric buckle may not fasten properly and the helmet will not be properly secured. A helmet that is not securely fastened may not remain secure on a user's head during a crash, which increases the risk of severe injury or death.

**WHAT ARE WE DOING ABOUT THE PROBLEM?**

Dainese will repair your helmet at no cost to you.

## **WHAT SHOULD YOU DO?**



Scan this QR code

You may also go to this link [customer.tourmodular@dainese.com](mailto:customer.tourmodular@dainese.com) in order to obtain a helmet return kit from Dainese.

You may also call Dainese USA customer service at (949) 625-0412

After Dainese confirms that the helmet's serial number is included in this recall, Dainese USA will provide you with a return kit that will allow you to ship your helmet to Dainese free of charge. Dainese will repair and return your helmet free of charge. You may also return your helmet to a Dainese retail location, which you can find at:

<https://www.dainese.com/us/en/dainese/dainese-stores.html>

Always make sure that your helmet is securely fastened before you ride. Follow the instructions in your owner's manual.

## **WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?**

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please contact Dainese's Customer Service Center by email to [customer.tourmodular@dainese.com](mailto:customer.tourmodular@dainese.com) (949) 625-0412 to determine whether you are eligible for reimbursement.

## **WHAT IF YOU NO LONGER OWN THIS HELMET?**

Please provide Dainese with contact information for the new owner by email to:

Dainese USA Inc.  
Attn: Tourmodular Customer Care  
1001 Brioso Dr., Costa Mesa, CA 92627  
Phone: (949) 625-0412  
Email: [customer.tourmodular@dainese.com](mailto:customer.tourmodular@dainese.com)

## **QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact Dainese by telephone to (949) 625-0412; or by email at [customer.tourmodular@dainese.com](mailto:customer.tourmodular@dainese.com).

If you believe that Dainese has failed or is unable to provide a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Dainese is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Fabio Alt  
Dainese USA