



Date: December 31, 2024
ATTN: All Dealership Personnel
Subject: STOP SALE I-24-11 Released

IMPORTANT SAFETY NOTICE
Stop Sale

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

Stop Sale I-24-11

Indian Motorcycle is issuing a stop sale notice to affected dealers relating to certain Model Year 2025 Scout motorcycles because we have determined that the rider display on some Model Year 2025 Scout and Scout Sixty motorcycles may falsely indicate an incorrect gear. Incorrect indication of NEUTRAL can cause unintended movement, increasing the risk of a crash or serious injury.

Indian Motorcycle is developing new Engine Control Module (ECM) software to address this issue. **The software is not ready yet, but an update will be provided by the end of January, 2025**

NOTICE: Failure to withhold retail sales until corrective action is complete may result in penalties.

[View I-24-11 Stop Sale](#)

What Dealers Should Do?

As of December 31, 2024, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED affected models** until further repair details are available for this bulletin.

Affected Units

2025 Scout and Scout Sixty

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

- Indian Motorcycle Service