

External Email Think Before You Click.



Date: January 13, 2025
ATTN: All Dealership Personnel
Subject: Safety Recall I-24-11 Released

IMPORTANT SAFETY NOTICE
Stop Sale

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

Safety Recall I-24-11

STOP SALE I-24-11 HAS BEEN CONVERTED TO THIS SAFETY RECALL

Indian Motorcycle previously issued a stop sale notice to affected dealers.

Indian Motorcycle has determined that the rider display on some Model Year 2025 Scout and Scout Sixty motorcycles may falsely indicate an incorrect gear. Incorrect indication of NEUTRAL can cause unintended movement, increasing the risk of crash or serious injury.

To address this concern, Indian Motorcycle has developed new Engine Control Module (ECM) software and released this Safety Recall update for affected vehicles.

[View I-24-11 Safety Recall](#)

What Dealers Should Do?

As of December 31, 2024, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED Model Year 2025 Scout and Scout Sixty** motorcycles until it is repaired according to the Safety Recall bulletin.

Dealers are required to review their sales records and make arrangements with customers for Recall completion. In addition to consumer units, dealers are required to correct any affected units in their inventory.

Affected Units

2025 Scout
2025 Scout Sixty

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

- Indian Motorcycle Service