



SAFETY RECALL

CAMPAIGN BULLETIN

Shift to Park Warning
Voluntary Recall Campaign

Reference: PMA42
Date: December 20, 2024

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2025 Kicks (P16)	20	14	December 20, 2024	YES

***** Campaign Summary *****

Nissan will notify the National Highway Traffic Safety Administration (NHTSA) that it is issuing a Voluntary Non-Compliance Recall on certain model year 2025 Nissan Kicks vehicles identified in Service Comm and DBS National Service History.

On certain vehicles, the "Shift-to-Park" warning may not be active. If the driver turns the vehicle's ignition OFF while the gear selector is in a position other than "Park" and opens the driver side door, the "Shift-to-Park" warning does not display on the instrument panel and the audible alarm does not sound. This condition is not compliant with FMVSS 114; "Theft Protection and Rollaway Prevention.", and could potentially lead to a vehicle rollaway scenario, which may increase the risk of injury to the driver and passengers..

Dealers will re-configure the vehicle's Body Control Module (BCM) via CONSULT IV to activate the "Shift-to-Park" warning.

***** What Dealers Should Do*****

1. Verify if vehicles are affected by this Voluntary Non-Compliance Recall using Service Comm or DBS National Service history – Open Campaign I.D. **PMA42**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should use **NTB24-064** to remedy any vehicles subject to this campaign.
4. Once repaired, dealers should submit the claim using the claims coding provided, and release the vehicle.

**** Release Schedule ****

Parts	The remedy involves reprogramming the BCM via CONSULT IV. No parts are required.
Special Tools	<ul style="list-style-type: none">• CONSULT IV
Repair	<ul style="list-style-type: none">• NTB24-064
Owner Notification	Nissan will notify the owners of potentially affected vehicles beginning February 2025 .

**** Dealer Responsibility ****

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. On certain vehicles, the "Shift-to-Park" warning may not be active. If the driver turns the vehicle's ignition OFF while the gear selector is in a position other than "Park" and opens the driver side door, the "Shift-to-Park" warning does not display on the instrument panel and the audible alarm does not sound.

Q. What is the possible effect of the condition?

A. This condition is not compliant with FMVSS 114; "Theft Protection and Rollaway Prevention", and could potentially lead to a vehicle rollaway scenario, which may increase the risk of injury to the driver and passengers.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will re-configure the vehicle's Body Control Module (BCM) via CONSULT IV to activate the "Shift-to-Park" warning.

Q. How long will the corrective action take?

A. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to affected owners in **February 2025**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles remedied as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. Customers are advised to always apply the parking brake before exiting the vehicle.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-777-9999, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Are parts readily available?

A. The remedy involves re-configuring the vehicle's Body Control Module (BCM) via CONSULT IV to activate the "Shift-to-Park" warning. No parts are required.

Q. Is there any charge for this service?

A. No. The remedy will be performed for the customer free of charge.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2025 Nissan Kicks vehicles built from June 24, 2024 to November 29, 2024.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
December 20, 2024	Original Document	New campaign announcement