



Service Engineering Operations  
Customer Service Division

Ford Motor Company  
PO Box 1904  
Dearborn, Michigan 48121

February 6, 2025

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 24S79 - Supplement #1**  
 Certain 2020-2024 Model Year Escape and 2021-2024 Corsair Plug-in Hybrid Electric Vehicles (PHEV) - Battery Energy Control Module (BECM) Reprogram

**REF:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 24S79**  
 Dated: January 6, 2025

**New! REASON FOR THIS SUPPLEMENT**

- **DO NOT PLUG IN vehicles to charge the high voltage battery**
- **Customer Notification:** Customers will be mailed an additional Remedy Not Available letter instructing not to charge by plug in.

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Corsair	2021-2024	Louisville	October 24, 2019 through April 16, 2024
Escape	2020-2024		July 10, 2019 through April 17, 2024

US population of affected vehicles: 20,114. Affected vehicles are identified in OASIS and FSA VIN Lists.

**New! REASON FOR THIS SAFETY RECALL**

**IMPORTANT: DO NOT PLUG IN vehicles to charge the high voltage battery to maintain a lower charge level in the high voltage battery, reducing the risk of a vehicle fire until a remedy is available.**

Some of the affected vehicles may contain a manufacturing defect in one or more of the vehicle’s high voltage battery cells, which may cause the cell to develop an internal short circuit. The internal battery short occurs at higher times in service as internal battery separator damage is induced over time through repeated cell charge and discharge cycles.

In this condition, customers will experience a loss of motive power with a red “Stop Safely Now” message displayed in the Instrument Panel Cluster. The loss of motive power increases the risk of a crash. Customers will continue to have 12-volt (V) accessories, steering, and braking control. Customer may also experience battery thermal venting potentially resulting in a vehicle fire, increasing the risk of injury.

## **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall.

**A complete Dealer Bulletin will be provided to dealers when it is anticipated that parts ordering and software availability including repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

## **New! CUSTOMER NOTIFICATION**

*Customers will be mailed a Remedy Not Available letter instructing them to refrain from plugging in their vehicle to charge the high voltage battery. This will help maintain a lower charge level in the high voltage battery and reduce the risk of a vehicle fire until a remedy is available.*

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

## **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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