

New Safety Recall Advanced Communication – D5B

FCA US LLC (FCA US) has announced a safety recall on certain 2024 model year (WS) Jeep® Wagoneer / Grand Wagoneer and 2024 model year (WL) Jeep® Grand Cherokee / Grand Cherokee L vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incorrectly programmed Rearview Camera Module (RVCM). The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Vehicles with suspect RVCM software may not have been properly calibrated during vehicle assembly which may prevent the display of the rearview image during a backing event.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the RVCM with corrected software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC