

Reference Number: 202412120011

GENERAL MOTORS

DCS7101

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 12, 2024

Subject: N242479760 - Noncompliance Recall

Electric Vehicle Sound Levels

Models: 2025 Chevrolet Equinox EV

General Motors is releasing Noncompliance Recall N242479760 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE