

IMPORTANT SAFETY RECALL 3A05

STOP RETAIL SALES & DELIVERY

Suzuki Motor Corporation has determined that a safety defect exists in certain 2023 – 2025 Burgman 400 (AN400A M3/M4/M5) models:

Model	Spec.	V.I.N. Range
AN400AM3	E33*	JS1DU11J#P7100009 - JS1DU11J#P7100349
AN400AM4	E33*	JS1DU11J#R7100006 - JS1DU11J#R7100239
AN400AM5	E33*	JS1DU11J#S7100001 - JS1DU11J#S7100061

- (*) All U.S. market AN400A models are E33 specification
- (#) This symbol indicates a check digit of 0 to 9, plus X
- NOT all vehicles in the V.I.N. range above are affected, please see the unsold, affected [V.I.N. list on page 3 of this bulletin](#)
- Always verify recall status using the Vehicle Master Inquiry feature of Suzuki CONNECT (vehicle recall status will be updated the week of December 9, 2024).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation is initiating a safety recall campaign to replace the fuel supply hose and related parts. **Do not sell or deliver any new or used affected Burgman 400 scooters until this fuel hose replacement recall service has been completed.**

Service Bulletin & Safety Recall Repair:

Information about performing the fuel hose replacement recall service will be provided in a Service Bulletin that will be posted to Suzuki CONNECT beginning on December 18, 2024.

Parts Availability & Ordering:

Suzuki Motor USA, LLC (SMO) will provide additional information regarding recall service parts availability in the Service Bulletin mentioned above. For new, unsold, and affected Burgman 400 models in dealership inventory SMO will auto ship the recall service parts kit to the dealership. Your dealership will be responsible for ordering recall service parts kits for your customers who own affected Burgman 400 models.

Customer Notification Letters:

SMO expects to notify retail customers of this safety recall beginning on January 9, 2025. A copy of the customer notification letter will be included in the Service Bulletin.

Burgman 400 models that require the Recall Service:

This recall affects certain 2023 (M3) through 2025 (M5) Burgman 400 (AN400AM3/M4/M5) models.

Consequences of Non-Compliance:

ALL NEW SUZUKI VEHICLES IN DEALER INVENTORY THAT ARE SUBJECT TO A RECALL OR CUSTOMER SATISFACTION CAMPAIGN INITIATED BY SMO MUST BE REPAIRED BEFORE THESE VEHICLES ARE SOLD OR DELIVERED BY THE DEALER TO THE RETAIL CUSTOMER. FAILURE TO DO SO IS A VIOLATION OF FEDERAL LAW, THE SUZUKI POWERSPORTS DEALER SALES AND SERVICE AGREEMENT (THE “DEALER AGREEMENT”), AND SMO’S SALES POLICY REGARDING FACTORY SAFETY RECALL OR SAFETY MODIFICATION PROGRAMS (THE “POLICY”). A COPY OF THE POLICY IS AVAILABLE ON SUZUKI CONNECT FOR YOUR REFERENCE.

FURTHER, FAILURE TO COMPLY WITH THE INSTRUCTIONS OF SMO REGARDING COMPLIANCE WITH RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS, AND/OR FAILURE TO MAKE A GOOD FAITH EFFORT TO COMPLY WITH THE FEDERAL CLEAN AIR ACT, THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT, THE CONSUMER PRODUCT SAFETY ACT, OR ANY OTHER LAWS, ORDERS, RULES, OR REGULATIONS REGARDING RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS CONSTITUTES A BREACH OF THE DEALER AGREEMENT AND IS A VIOLATION OF SMO POLICY REFERENCED ABOVE. A DEALER MAY BE HELD RESPONSIBLE FOR ANY PRODUCT DAMAGE AND/OR PERSONAL INJURIES RESULTING FROM SUCH FAILURE.

If you need any additional information, please contact the Suzuki TECH-LINE (at 714-996-7480) or your Technical Service & Parts Manager. We apologize for this inconvenience and will do everything possible to resolve this situation as quickly as possible.

Thank you for your continued support and understanding.



Chris Coons
Senior Manager, Motorcycle Sales Planning and Administration

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