

IMPORTANT SAFETY RECALL 3A05

STOP RETAIL SALES & DELIVERY

Suzuki Motor Corporation has determined that a safety defect exists in certain 2023 – 2025 Burgman 400 (AN400A M3/M4/M5) models:

Model	Spec.	V.I.N. Range
AN400AM3	E33*	JS1DU11J#P7100009 - JS1DU11J#P7100349
AN400AM4	E33*	JS1DU11J#R7100006 - JS1DU11J#R7100239
AN400AM5	E33*	JS1DU11J#S7100001 - JS1DU11J#S7100061

- (*) All U.S. market AN400A models are E33 specification
- (#) This symbol indicates a check digit of 0 to 9, plus X
- NOT all vehicles in the V.I.N. range above are affected, please see the unsold, affected [V.I.N. list on page 3 of this bulletin](#)
- Always verify recall status using the Vehicle Master Inquiry feature of Suzuki CONNECT (vehicle recall status will be updated the week of December 9, 2024).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation is initiating a safety recall campaign to replace the fuel supply hose and related parts. **Do not sell or deliver any new or used affected Burgman 400 scooters until this fuel hose replacement recall service has been completed.**

Service Bulletin & Safety Recall Repair:

Information about performing the fuel hose replacement recall service will be provided in a Service Bulletin that will be posted to Suzuki CONNECT beginning on December 18, 2024.

Parts Availability & Ordering:

Suzuki Motor USA, LLC (SMO) will provide additional information regarding recall service parts availability in the Service Bulletin mentioned above. For new, unsold, and affected Burgman 400 models in dealership inventory SMO will auto ship the recall service parts kit to the dealership. Your dealership will be responsible for ordering recall service parts kits for your customers who own affected Burgman 400 models.

Customer Notification Letters:

SMO expects to notify retail customers of this safety recall beginning on January 9, 2025. A copy of the customer notification letter will be included in the Service Bulletin.

Burgman 400 models that require the Recall Service:

This recall affects certain 2023 (M3) through 2025 (M5) Burgman 400 (AN400AM3/M4/M5) models.

Consequences of Non-Compliance:

ALL NEW SUZUKI VEHICLES IN DEALER INVENTORY THAT ARE SUBJECT TO A RECALL OR CUSTOMER SATISFACTION CAMPAIGN INITIATED BY SMO MUST BE REPAIRED BEFORE THESE VEHICLES ARE SOLD OR DELIVERED BY THE DEALER TO THE RETAIL CUSTOMER. FAILURE TO DO SO IS A VIOLATION OF FEDERAL LAW, THE SUZUKI POWERSPORTS DEALER SALES AND SERVICE AGREEMENT (THE "DEALER AGREEMENT"), AND SMO'S SALES POLICY REGARDING FACTORY SAFETY RECALL OR SAFETY MODIFICATION PROGRAMS (THE "POLICY"). A COPY OF THE POLICY IS AVAILABLE ON SUZUKI CONNECT FOR YOUR REFERENCE.

FURTHER, FAILURE TO COMPLY WITH THE INSTRUCTIONS OF SMO REGARDING COMPLIANCE WITH RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS, AND/OR FAILURE TO MAKE A GOOD FAITH EFFORT TO COMPLY WITH THE FEDERAL CLEAN AIR ACT, THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT, THE CONSUMER PRODUCT SAFETY ACT, OR ANY OTHER LAWS, ORDERS, RULES, OR REGULATIONS REGARDING RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS CONSTITUTES A BREACH OF THE DEALER AGREEMENT AND IS A VIOLATION OF SMO POLICY REFERENCED ABOVE. A DEALER MAY BE HELD RESPONSIBLE FOR ANY PRODUCT DAMAGE AND/OR PERSONAL INJURIES RESULTING FROM SUCH FAILURE.

If you need any additional information, please contact the Suzuki TECH-LINE (at 714-996-7480) or your Technical Service & Parts Manager. We apologize for this inconvenience and will do everything possible to resolve this situation as quickly as possible.

Thank you for your continued support and understanding.



Chris Coons
Senior Manager, Motorcycle Sales Planning and Administration

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The tables on this page list the new, unsold, Burgman 400 (AN400A) models that are affected by the 3A05 Stop Sales and Recall Campaign. **The models listed cannot be sold until the 3A05 recall service is completed.**

Unsold, affected 2023 models	
Model	V.I.N.
AN400AM3	JS1DU11J6P7100036
AN400AM3	JS1DU11J0P7100047
AN400AM3	JS1DU11J5P7100061
AN400AM3	JS1DU11J2P7100082
AN400AM3	JS1DU11J6P7100134
AN400AM3	JS1DU11J5P7100142
AN400AM3	JS1DU11J6P7100165
AN400AM3	JS1DU11JXP7100301
AN400AM3	JS1DU11J8P7100331
AN400AM3	JS1DU11J4P7100343

Unsold, affected 2024 models	
Model	V.I.N.
AN400AM4	JS1DU11J0R7100035
AN400AM4	JS1DU11J4R7100037
AN400AM4	JS1DU11J8R7100039
AN400AM4	JS1DU11J1R7100044
AN400AM4	JS1DU11J7R7100047
AN400AM4	JS1DU11J4R7100054
AN400AM4	JS1DU11J2R7100067
AN400AM4	JS1DU11J4R7100068
AN400AM4	JS1DU11J1R7100075
AN400AM4	JS1DU11J9R7100079
AN400AM4	JS1DU11J2R7100084
AN400AM4	JS1DU11J7R7100095
AN400AM4	JS1DU11J0R7100097
AN400AM4	JS1DU11J9R7100101
AN400AM4	JS1DU11J3R7100112
AN400AM4	JS1DU11J7R7100114
AN400AM4	JS1DU11J1R7100125
AN400AM4	JS1DU11J7R7100128
AN400AM4	JS1DU11J5R7100130
AN400AM4	JS1DU11J9R7100132
AN400AM4	JS1DU11J6R7100136
AN400AM4	JS1DU11JXR7100138
AN400AM4	JS1DU11J1R7100139
AN400AM4	JS1DU11JXR7100141
AN400AM4	JS1DU11J4R7100149
AN400AM4	JS1DU11J4R7100152
AN400AM4	JS1DU11J8R7100154
AN400AM4	JS1DU11J5R7100158
AN400AM4	JS1DU11J5R7100161
AN400AM4	JS1DU11J9R7100163
AN400AM4	JS1DU11J4R7100166
AN400AM4	JS1DU11JXR7100172
AN400AM4	JS1DU11J0R7100178
AN400AM4	JS1DU11J0R7100181
AN400AM4	JS1DU11J6R7100184
AN400AM4	JS1DU11J4R7100197
AN400AM4	JS1DU11J8R7100199
AN400AM4	JS1DU11J0R7100200
AN400AM4	JS1DU11J2R7100232
AN400AM4	JS1DU11JXR7100236

Unsold, affected 2025 models	
Model	V.I.N.
AN400AM5	JS1DU11J9S7100007
AN400AM5	JS1DU11J0S7100008
AN400AM5	JS1DU11J5S7100022
AN400AM5	JS1DU11J4S7100013
AN400AM5	JS1DU11J4S7100027
AN400AM5	JS1DU11J8S7100015
AN400AM5	JS1DU11J6S7100028
AN400AM5	JS1DU11J4S7100030
AN400AM5	JS1DU11J7S7100006
AN400AM5	JS1DU11JXS7100050
AN400AM5	JS1DU11J2S7100043
AN400AM5	JS1DU11J0S7100042
AN400AM5	JS1DU11J8S7100046
AN400AM5	JS1DU11J6S7100045
AN400AM5	JS1DU11J7S7100037
AN400AM5	JS1DU11J6S7100059
AN400AM5	JS1DU11J8S7100001
AN400AM5	JS1DU11J1S7100003
AN400AM5	JS1DU11J5S7100036
AN400AM5	JS1DU11J1S7100051
AN400AM5	JS1DU11J1S7100048
AN400AM5	JS1DU11J7S7100054
AN400AM5	JS1DU11J3S7100049
AN400AM5	JS1DU11JXS7100047
AN400AM5	JS1DU11J9S7100038
AN400AM5	JS1DU11J7S7100040

REMINDER: When recall service parts become available, the SMO Parts Department will automatically ship recall service parts kits to your dealership for each new, unsold, and affected Burgman 400 scooter in your inventory. The affected models' V.I.N. will be listed on the parts' invoice so you can route the proper parts kit to a particular scooter.