



***** IMPORTANT SAFETY RECALL *****

NHTSA Recall No. 24E-099

Dear Agility Fuel Solutions Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Agility Fuel Solutions LLC, a subsidiary of Hexagon Agility Inc. (Agility), has decided that a defect which relates to motor vehicle safety exists in certain compressed natural gas (CNG) fuel systems, as listed below. Agility is conducting a voluntary safety recall to address this condition. Our records indicate that you may own one more of the potentially affected fuel systems.

WHAT PRODUCTS ARE BEING RECALLED?

This recall involves the following CNG fuel systems manufactured from November 4, 2022 through October 15, 2024 equipped with OMB-Saleri S.P.A. manual control valves:

Tailgate-Mounted	Roof-Mounted	Front-of-Body Mounted
21138000	20435000	23106000-WM
21139000	20436000	23106000
21150000	20437000	
21151000	20439000	
21138000-WM	20535000	
21139000-WM	20536000	
21150000-WM	20537000	
21150000-WM-ED595	20435000-WM	
	20436000-WM	
	20437000-WM	
	20535000-WM	
	20536000-WM	
	21213000	
	20537000-WM	

WHY IS A RECALL BEING CONDUCTED?

The valve on the subject fuel systems may develop stress corrosion cracking in the bottom plugged port. If this condition develops, the port may crack or separate completely, allowing the contents of the tank to vent to atmosphere, which, in the presence of an ignition source, presents a risk of fire.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Agility will arrange to have the affected valve removed and replaced with a new valve that is not at risk of developing stress corrosion cracking. These activities are already underway and will continue until the campaign is completed. This repair will be performed free of charge (parts and labor) and is expected to take approximately six hours to perform.

WHAT SHOULD YOU DO?

For affected fuel systems currently in your fleet that have not already been repaired, please contact Agility to schedule the necessary repairs at 844-474-7400 or recall@hexagonagility.com. In the meantime, until the campaign is completed and because gas can be unexpectedly released, we advise against technicians touching valves until systems are defueled. Closing cylinder valve handles will not prevent an



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unintended release of gas.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to remedy the condition that is the subject of this recall, you may be eligible for reimbursement. Please contact Agility for more information.

If you are no longer the owner of the recalled equipment, please forward this notice to the new owner or provide the new owner's contact information to Agility at 844-474-7400 or recall@hexagonagility.com so that we can update the contact information and notify them of this recall.

QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Agility at 844-474-7400 or recall@hexagonagility.com.

If you are unable to obtain a remedy in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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Agility apologizes for this inconvenience, but we are initiating this action in the interest of our customers' safety and satisfaction with our products. Our commitment, together with that of our authorized service representatives, is to provide you with the highest level of product service and support. Thank you for your attention to this important matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Kurt Nielsen".

Kurt Nielsen
SVP of Corporate Operations
Hexagon Agility Inc.