

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 24V-xxx: Roof Frame
Date: Monday, December 2, 2024 1:29:21 PM

Publish Date: December 2, 2024
From: Technical Service
Expiration Date: December 16, 2024

DCSnet Message
Urgent



Subject: **BMW Recall 24V-xxx: Roof Frame**

BMW AG has issued a Delivery Stop (effective November 21, 2024) on certain Model Year 2025 BMW vehicles that were produced between November 1, 2024, and November 15, 2024.

As of December 2, 2024, this Delivery Stop has been upgraded to a Safety Recall.

On the left-hand side of the vehicle, an interior portion of the roof frame may not have been produced by the supplier in accordance with specifications. In a crash, this could affect deployment of the head air bag, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Regards,
Technical Service

Attachments:

[B410924_Rev01\[1733163676472\].pdf](#)
 [B410924_Recall Notice\[1733163676472\].pdf](#)
 [B410924_24V-xyz-G02-RoofFrame-FAQ-\(02Dec2024\)\[1733163676472\].pdf](#)
[B410924_Rev01\[1733163676472\].pdf](#)
[B410924_Recall Notice\[1733163676472\].pdf](#)
[B410924_24V-xyz-G02-RoofFrame-FAQ-\(02Dec2024\)\[1733163676472\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All



SIB 41 09 24
RECALL 24V-XXX: ROOF FRAME

2024-12-02

What's New:

- Title Changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
F98	X4 M Sports Activity Coupe	November 4, 2024 – November 12, 2024
G02	X4 Sports Activity Coupe	November 1, 2024 – November 15, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of November 22, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective November 21, 2024) on certain Model Year 2025 BMW vehicles that were produced between November 1, 2024, and November 15, 2024.

As of December 2, 2024, this Delivery Stop has been upgraded to a Safety Recall.

On the left-hand side of the vehicle, an interior portion of the roof frame may not have been produced by the supplier in accordance with specifications. In a crash, this could affect deployment of the head air bag, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B410924_24V-xyz-G02-RoofFrame-FAQ-\(02Dec2024\).pdf](#)

[picture_as_pdf B410924 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Roof Frame – B41 09 24

BMW AG has issued a Delivery Stop (effective November 21, 2024) on certain Model Year 2025 BMW vehicles that were produced between November 1, 2024, and November 15, 2024.

As of December 2, 2024, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
Roof Frame
Model Year 2025
BMW X4 SAC
Issue Date: 12/02/2024

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Model Year 2025 BMW X4 SAC models in the US are potentially affected.

Q2. What is the specific issue?

On the left-hand side of the vehicle, an interior portion of the roof frame may not have been produced by the supplier in accordance with specifications. In a crash, this could affect deployment of the head air bag, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models / vehicles have a roof frame that was produced to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The roof frame will be inspected and, if necessary, repaired.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.